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SERVICE DESCRIPTIONS (cont'd)

3.1 Access Services (cont'd)

3.1.2 Standard Rate Categories (cont'd)

C) End Office - Local Switching

The End Office rate category provides the local end office switching and End User termination functions necessary to complete the transmission of switched access communications to and from the End Users served by the Company's end office. The Local Switching rate element provides for:

- a) the use of end office switching equipment;
- b) the terminations for the End User common lines terminating in the local end office; and
- c) the termination of a call at a Company intercept operator or recording. The operator or recording tells a caller why a call, as dialed, could not be completed, and if possible, provides the correct number. Intercept rates are assessed to a Customer based on the total number of access minutes.