New York PSC No. 2 – Access Service

Wide Voice, LLC Leaf No. 40 Effective: December 10, 2011 Revision: 0

Superseding Revision: 0

## REGULATIONS (cont'd)

## 2.7 Allowances for Interruptions in Service (cont'd)

## 2.7.4 Application of Credits for Interruptions in Service (cont'd)

D) Interruptions of 24 Hours or Less

Length of Interruption	Interruption Period <u>To Be Credited</u>
Less than 15 minutes	None
15 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Continuous Interruption Over 24 Hours and Less Than 72 Hours. Interruptions over E) 24 hours and less than 72 hours will be credited 1/5 day for each three-hour period or fraction thereof that occurs following the expiration of the initial 24-hour period. No more than one full day's credit will be allowed for any period of 24 hours.