## SECTION 14 - DIGITAL LINK PRIME SERVICE

### 14.1 Digital Link Prime Service (Cont'd)

### 14.1.3 High Volume Inbound Calling Option

Digital Link Prime can be configured to support high volumes of inbound calling. The High Volume Inbound Calling option is not available with wink start signaling. This option will support a maximum of two rate centers per facility or trunk group within the TCG-designated service area. Rates for the Digital Link Prime High Volume Inbound Calling Option are listed in Section 7.2.9(F) following.

Per subscribed Rate Center, the Customer is required to subscribe to a sufficient number of trunks so as to not degrade the TCG network below an incoming call completion rate of $99 \%$. The call completion rate is based on an average of the busy hours occurring during the Customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the Customer to increase the number of Digital Link Prime trunks to satisfy the call completion criteria listed above. Subject to the availability of facilities, Customers may request the High Volume Inbound Calling Option to be provisioned from a Rate Center other than that normally assigned by the Company.

### 14.1.4 Monthly Recurring Charges

Digital Link Prime is subject to monthly recurring charges on a per facility basis. Monthly recurring charges are listed in the Price List.

### 14.1.5 Non-Recurring Charges

Non-recurring Charges apply to the following Customer requests on a per order basis:

- Installation Charge
- Change Order Charge
- Expedite Order charge

For a description of these non-recurring charges see Section 6.10.

