Princeton Hosted Solutions, LLC Effective Date: February 15, 2012 P.S.C. No. 1 -Telephone Page No. 51 Revision: 0 Superseding Revision:

Section 3 - CONNECTION CHARGES AND MONTHLY FEES

3.1 CONNECTION CHARGES

3.1.1 General

Connection Charge is a nonrecurring charge which applies to the following: (a) the activation of a new account; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment.

3.1.2 Exceptions to the Charge

- a. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- b. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.2.

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