

Princeton Hosted Solutions, LLC  
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## SECTION 8 - EXPLANATION OF TERMS

“Applicant” refers to an individual, partnership, corporation, association, or government agency who applies to the Company for any new or additional telephone service.

“Business Hours” refers to the time after 8:00 A.M. and before 5:00 P.M., Monday through Friday excluding holidays.

“Carrier,” “Company,” “PHS” or “Utility” refers to Princeton Hosted Solutions, LLC  
“Commission” refers to the Delaware Public Service Commission

“Completed call” is a call which the Company’s network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other answering device.

“Customer” refers to any person, firm, corporation, or governmental entity who has applied for and is granted service or who is responsible for payment of service.

“Delinquent or Delinquency” refers to an account for which payment has not been paid in full on or before the last day for timely payment.

“Hunting Service” refers to an arrangement to search multiple lines of the same class of service and of the same customer for a vacant line for each incoming call.

“Local Access Transport Area ("LATA")” refers to a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 820192.

“Local Calling Areas” refers to the same local calling areas as Verizon New York, Inc. The Company incorporates those local calling areas herein by reference

“Nonrecurring Charges” refer to a one-time charge associated with given service or item of equipment which applies on a per-service and/or per item basis each time the service or item of equipment is provided.

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