

Princeton Hosted Solutions, LLC
Effective Date: February 15, 2012

P.S.C. No. 1 -Telephone
Page No. 63
Revision: 0
Superseding Revision:

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.4 DIRECTORY ASSISTANCE SERVICE

5.4.1 General

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

A Customer may request a maximum of two (2) telephone numbers per call to Directory Assistance service without additional charges. Residential customers are eligible to place two (2) calls to Directory Assistance per line per month at no charge.

A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call, or when the Customer is given an incorrect telephone number. To obtain such a credit, the Customer must notify Carrier's Customer Service representative.

5.4.2 Regulations

A Customer may request a maximum of two (2) telephone numbers per call to Directory Assistance service without additional charges. Residential customers are eligible to place two (2) calls to Directory Assistance per line per month at no charge.

A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call, or when the Customer is given an incorrect telephone number. To obtain such a credit, the Customer must notify Carrier's Customer Service representative.

5.4.3 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Minimum:	\$0.50
Maximum:	\$2.50

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