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### **SECTION 5 - SUPPLEMENTAL SERVICES**

#### 5.1 CUSTOM CALLING SERVICE

### 5.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

# 5.1.2 Description of Features

# A. Call Forwarding

Allows calls to automatically ring to another phone number.

# B. Call Waiting

Allows the Customer to be notified of an incoming call while the Customer is having a conversation with another party.

#### C. Caller ID

Caller ID is an optional feature which allows the subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID service works only on calls which originate and terminate in central offices which are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service. The Caller ID box is not included in the rate for the monthly service fee.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed and non-published telephone numbers.

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