

Princeton Hosted Solutions, LLC  
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Section 6 - SPECIAL SERVICES AND PROGRAMS (cont'd)

6.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- 6.3.1 As required by Section 92-a of New York State Public Service Law, the Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- 6.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of New York.
- 6.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- 6.3.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.
- 6.3.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

Issued By: Brad Bono, 700 Godwin Avenue, Suite 330, Midland Park, NJ 07432