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Matrix Telecom, Inc. d/b/a VarTec Telecom d/b/a Excel Telecommunications P.S.C. No. 10 – Telephone

Revision: 0 Superseding Revision:

Leaf No. 27

Effective Date: March 15, 2012

INTRASTATE SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Provision of Services (Cont'd.)

VT reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services or VT serving central office prefixes associated with such numbers, when necessary, in the conduct of VT's business. Should it become necessary to make a change in such numbers, VT will furnish to the Customer, by Certified U.S. Mail on two (2) months' notice, the effective date and an explanation of the reasons for such changes.

Except as provided for equipment and systems subject to state and federal rules and regulations, VT may, where such action is reasonably required in the operation of its business:

- A. Substitute, change or rearrange any facilities used in providing service under this tariff, including but not limited to:
 - substitution of different metallic facilities
 - substitution of Carrier or derived facilities for metallic facilities used to provide other than metallic facilities and substitution of metallic facilities for Carrier or derived facilities used to provide other than metallic facilities;
- B. Change minimum network protection criteria;
- C. Change operating or maintenance characteristics of facilities;
- D. Change operations or procedures of VT.

VT reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory rules and standards of the Commission.

Issued by: Scott Klopack, General Counsel, Irving, Texas, 75039