

Matrix Telecom, Inc.  
d/b/a VarTec Telecom d/b/a Excel Telecommunications  
P.S.C. No. 10 – Telephone  
Effective Date: March 15, 2012

Leaf No. 35  
Revision: 0  
Superseding Revision:

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INTRASTATE SWITCHED ACCESS SERVICES TARIFF

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.8 Refusal and Discontinuance of Services (Cont'd.)

- B. Upon fourteen (14) days' written notice to the Customer of any regulated sum thirty (30) days past due; Upon ten (10) days' written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.3.A, above; or
- C. Seven (7) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that seven (7) day period. The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance.

The Company may immediately discontinue service to the Customer without incurring any liability if the Customer places repeated harassing phone calls to the Company, including calls in which the caller uses abusive or threatening language.

The Company may disconnect the telephone services in accordance with the terms hereof without any liability except for an appropriate refund of prepaid charges and any service deposit with accrued interest.

The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.