

Matrix Telecom, Inc.  
d/b/a VarTec Telecom d/b/a Excel Telecommunications  
P.S.C. No. 10 – Telephone  
Effective Date: March 15, 2012

Leaf No. 16  
Revision: 0  
Superseding Revision:

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INTRASTATE SWITCHED ACCESS SERVICES TARIFF

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SECTION 1 - DEFINITIONS (CONT'D.)

1.1 Definitions of Terms (Cont'd.)

Service Control Point - Denotes a transaction processor based system that provides a network interface to various data base services. For 800 Number Portability Access Service, the SCP contains routing instructions for 800 service records that were downloaded from the SMS/800.

Service Order - A written request for Network Services executed by the Customer and VT in a format devised by VT; or in the alternative, the submission of an Access Service Request by the Customer in the manner specified in this tariff

Service Outage - A complete loss of call origination and/or receipt capability which begins when the INC reports the outage to VT and ends when the affected circuit and/or associated VT equipment is fully operational in accordance with the technical specifications.

Service Termination - Denotes the connection of Access Service at a Customer premises.

Serving Wire Center - Denotes the end office from which the Customer premises would normally obtain dial tone from VT for Access Service purposes.

Shared Customer - Any entity included within the definition of Customer above that receives services from and is under obligation to VT and one or more CarrierCustomers simultaneously.

Signaling Point of Interface - The Customer designated location where the SS7 signaling information is exchanged between VT and the Customer.

Signaling System 7 - The signaling protocol Version 7 used in the Common Channel Out of Band Signaling network based on the American National Standards Institute (ANSI) standards.

Subtending End Office of an Access Tandem - Denotes an end office that has final trunk group routing through the tandem.