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Matrix Telecom, Inc. d/b/a VarTec Telecom d/b/a Excel Telecommunications P.S.C. No. 10 – Telephone

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Leaf No. 65

Effective Date: March 15, 2012

INTRASTATE SWITCHED ACCESS SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.7 Billing and Payment Regulations (Cont'd.)

2.7.5 Deposits

To safeguard its interests, VT may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- A. Three (3) month's charges for a service or facility which has a minimum payment period of one (1) month; or
- B. The charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one (1) month; except that the deposit may include an additional amount in the event a termination charge is applicable.

A deposit may be required in addition to an advance payment.

When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, VT may, at its option, return the deposit or credit it to the Customer's account. VT retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.

Deposits held will accrue interest at a rate specified by VT without deductions for any taxes on such deposits. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Customer.

Issued by: Scott Klopack, General Counsel, Irving, Texas, 75039