

Matrix Telecom, Inc.  
d/b/a VarTec Telecom d/b/a Excel Telecommunications  
P.S.C. No. 10 – Telephone  
Effective Date: March 15, 2012

Leaf No. 67  
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INTRASTATE SWITCHED ACCESS SERVICES TARIFF

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.7 Billing and Payment Regulations (Cont'd.)

2.7.6 Past Due Charges

Customers billed directly by VT or its agents for charges incurred as the result of utilizing VT's service will be assessed a late payment fee for any unpaid monthly balance if payment is not received by VT by the due date specifically listed on the Customer's bill or if any portion of the payment received by VT is in funds which are not immediately available upon presentment. The late fee assessed by VT will be equal to 1.5% per month for any such past due balance.

Customers that have a billing dispute may pay any undisputed portions of the bill by the payment due date to avoid assessment of a late payment charge on the undisputed amount. In the event that a billing dispute is resolved by VT in favor of the Customer, any disputed amount withheld pending resolution of the billing dispute shall not be subject to the late payment charge. However, in the event that a billing dispute is resolved in favor of VT, the Customer shall pay the applicable late payment charge on the disputed amount.

Collection procedures are unaffected by the application of the late payment charge. The late payment charge does not apply to final amounts.

2.7.7 Returned Check Charge

When a payment for service is made by check, draft, or similar negotiable instrument, a returned check charge will be made by VT for each such item returned unpaid by a bank to VT for any reason. The acceptance of checks, drafts, or other negotiable instruments for the satisfaction of the Customer's debts to VT shall not constitute a waiver by VT of its right to payment by legal tender.