

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.3. OPTIONAL CALLING FEATURES, Continued

3.3.1. Custom Calling Feature Descriptions, Continued

- K. Speed Call: Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the speed-calling list without assistance from Company.
- L. Three Way Calling: Permits the End-User to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The End-User initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.
- M. Message Waiting Indicator: Provides a visual and/or audible notification when customer has a new voice message in their voicemail.
- N. No Solicitation: Between the hours of 8:00AM and 9:00PM, callers will hear the following message: "You have reached a number that does not accept solicitations. If you are a solicitor, please add this number to your do-not-call list and hang up now. Otherwise, please press 1, or stay on the line." During non-service hours, all calls will ring through as usual.
- O. Custom Ring: This service provides up to two Custom Ring telephone numbers on one line, in one location, without installing any additional lines. Each number has a unique ringing pattern, allowing customers to determine in advance of answering a call which telephone number was dialed.
- P. Security Screening: Blocks calls from unidentified callers from ringing to the end user telephone line. If someone calls with caller ID blocked on an incoming call, the call will not complete to the subscribers line and prompts the caller to unblock their caller ID to complete the call.
- Q. Remote Call Forwarding: Allows customers to forward their home phone to an alternate number from any telephone line outside their location by calling the update center.
- R. Selective Call Forwarding: Allows customers to program up to 15 numbers that will be forward to an alternate telephone number from their primary location. When an incoming call is received from a pre-programmed number, end users will receive a distinctive ring.