

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.2. EXCHANGE SERVICES

3.2.1 Local Exchange Service Territory

Company's service territory within the State of New York mirrors that of Verizon New York.

3.2.2 Local Exchange Service

- A. Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications Channel, which can be used to place or receive one call at a time. Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other Station equipment.
- B. Local Exchange Services provide a Customer connection to Company's network, enabling the Customer, among other things, to:
 - 1. Originate communications to other points on Company's underlying network;
 - 2. Receive communications from other points on Company's underlying network;
 - 3. Access Company's Services as set forth in this and other Company Tariffs;
 - 4. Access local, interexchange and international telecommunications services provided by other authorized Carriers and the customers of such Carriers to the extent such Carriers are interconnected with Company's underlying network;
 - 5. Access Company's customer service for Service-related assistance;
 - 6. Access 911 or E911 services, where available, operator services, directory assistance, and telecommunications relay services;
 - 7. Access Operator-Assisted Calling Services; and
 - 8. Access Directory Assistance.