

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.2. EXCHANGE SERVICES, Continued

3.2.4. Residential Services

Company provides the following package offering(s) to residential subscribers based on customer location and network availability:

Phone Service – consists of local switched access service and the following custom calling features based on customer location and network availability: Anonymous Call Rejection, Caller ID, Call Waiting, 3 Way Calling, Variable Call Forwarding, Selective Call Forwarding, Last Call Return, Caller ID Blocking, Message Waiting Indicator, No Answer Call Forwarding, Busy Call Forwarding and Voicemail*.

*This service not subject to the jurisdiction of the Commission.

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