Onvoy, Inc. d/b/a Onvoy Voice Services

Effective: April 23, 2012

New York PSC No. 1 – Access Service Leaf: 14 Revision: 0 Superseding Revision:

SECTION 2. GENERAL REGULATIONS

I. <u>Undertaking of the Company</u> (Continued)

J. <u>Coordination with Respect to Network Contingencies</u>

The Company intends to work cooperatively with the Customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services, subject to the Restoration Priority requirements of Part 64 of the F.C.C.'s Rules.

K. Provision and Ownership of Telephone Numbers

The Company reserves the reasonable right to assign, designate or change telephone numbers or the serving central office prefixes associated with such numbers when necessary in the conduct of its business. Should it become necessary to make a change in such number(s), the Company will furnish to the Customer six (6) months' notice, by Certified U.S. Mail, of the effective date and an explanation of the reason (s) for such change(s). In the case of emergency conditions, however, e.g., a fire in a wire center, it may be necessary to change a telephone number without six (6) months' notice in order to provide service to the Customer.