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1 800 COLLECT, INC.   Section 2
N.Y.P.S.C. Tariff No. 1   Leaf: 7
                                                                      Revision: 0
Effective Date: May 30, 2012   Superseding Rev.:

SECTION 2 - RULES AND REGULATIONS (Continued)

2.10.   **Payment for Service (Continued)**

2.10.4. The Customer shall remit payment of all charges to the Company or to any agency authorized by the Company to receive such payment. Any disputed amounts or claims against an invoice must be made in writing within 30 (thirty) days from the date of invoice. Undisputed amounts may not be withheld.

2.10.5. If the bill is not paid within twenty calendar days following the mailing of the bill, the account will be considered past due. In the event that on-line billing is provided, the bill becomes past due 20 days after the bill arrives at the customer's computer.

2.10.6. Bills are due and payable upon receipt. Interest at the lesser of (1) the rate of one and one-half (1.5 %) percent per month, or (2) the highest rate allowed by law per month shall accrue upon any unpaid amount commencing twenty (20) days after the date of the bill for the amount first sent.

2.10.7. A delinquent account may subject the Customer's Service(s) to temporary disconnection.

2.10.8. Failure to receive a bill will not exempt a Customer from prompt payment of any sum(s) due the Company.

2.10.9. Charges for recurring fees and usage charges shall be billed one (1) month in arrears.

2.10.10. If the Customer pays with a check which is returned from the bank due to insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other reason, the company will charge $21.24. The charge shall be applied to the Customer's monthly billing in addition to any other charges which may apply under this tariff. Payment rendered by check, subsequently dishonored, shall not constitute payment until the customer makes a valid repayment.

2.11.   **Deposits**

The company does not require a deposit from the customer.