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## tw telecom of new york l.p. d/b/a tw telecom

NY PSC No. 7 - Telephone

Initial Effective Date: April 1, 2012

Leaf 58 Revision 0 Superseding Revision

# INTEREXCHANGE SERVICES

#### SECTION 4 – GRANDFATHERED SERVICES, (CONT'D.)

4.3 TimeCard (Calling Card) Service - TimeCard (Calling Card) Service is available only to Customers of record as of October 15, 2001.

## 4.3.1 General Description

TimeCard (Calling Card) Service is provided to Customers for use when away from their established locations. The Company will issue to Customers Company Calling Cards which will allow Customers to place telephone calls and to re-originate calls, a feature which allows a Customer to place a new call without hanging-up and re-dialing the 8XX access number. Access to the service is gained by dialing a Company-designated toll free access number (i.e 8XX-NXX-XXXX) and then entering a 1- digit account number plus a four digit personal identification number (PIN) and the called telephone number.

The Company, by written notice to the Customer, may discontinue service to a Company Calling Card PIN if that PIN has not been used for a period of 120 days.

## 4.3.2 Call Timing

TimeCard (Calling Card) Service is usage sensitive and billed in six (6) second increments. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent. Unless otherwise specified in this tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

# 4.3.3 Terms of Service

The rates for TimeCard (Calling Card) service are based on established one (1) year, two (2) year, or three (3) year term contracts for the Company's business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

\*Note - Rates for One (1) Year, Four (4) Years, or Five (5) Years on a term contract will be determined on an individual case basis.

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