## Onvoy, Inc. d/b/a Onvoy Voice Services

Effective: April 23, 2012

New York PSC No. 1 – Access Service Leaf: 75 Revision: 0 Superseding Revision:

## SECTION 6. ORDERING OPTIONS

## II. Access Order (Continued)

- C. <u>Access Service Date Intervals</u>: Access Service is provided with one of the following Service Date intervals:
  - \* Standard Interval
  - \* Negotiated Interval

The Company will specify a FOC and the Service Commencement Date contingent on the ASR being complete as received. To the extent the Access Service can be made available with reasonable effort, the Company will provide the Access Service in accordance with the Customer's requested interval, subject to the following conditions:

- 1. <u>Standard Interval</u>: The Standard Interval for Switched and Special Access Service will be ten business days from the Application Date. This interval only applies to standard service offerings for a Customer which is On-Net and at locations where there are pre-existing facilities to the Customer Premises. Access Services provided under the Standard Interval will be installed during Company business hours.
- 2. <u>Negotiated Interval</u>: The Company will negotiate a Service Date interval with the Customer when:
  - a. The Customer requests a Service Date before or beyond the applicable Standard Interval Service Date; or
  - b. There is no existing facility connecting the Customer Premises with the Company; or
  - c. The Customer requests a service that is not considered by the Company to be a standard service offering (for example, if Additional Engineering is required to complete the order); or
  - d. The Company determines that Access Service cannot be installed within the Standard Interval.

The Company will offer a Service Date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval Service Date, or, when there is no Standard Interval, the Company offered Service Date.

All services for which rates are applied on an Individual Case Basis are provided with a Negotiated Interval.