Onvoy, Inc. d/b/a Onvoy Voice Services

Effective: April 23, 2012

New York PSC No. 1 – Access Service Leaf: 80 Revision: 0 Superseding Revision:

SECTION 6. ORDERING OPTIONS

- II. Access Order (Continued)
 - F. <u>Minimum Period of Service</u>: The minimum period for which Access Service is provided and for which charges are applicable is one month.
 - 1. The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated Non-Recurring Charges will apply for the new service and a new minimum period will be established:
 - a.) A change in the identity of the Customer of record;
 - b.) A move by the Customer to a different building;
 - c.) A change in type of service;
 - d.) A change in Switched Access Service Interface (i.e., DS1 or DS3);
 - e.) A change in Switched Access Service Traffic Type;
 - 2. When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is the applicable minimum monthly charge for the capacity made available to the Customer.

All applicable Non-Recurring Charges for the service will be billed in addition to the Minimum Period Charge.

- G. <u>Miscellaneous Service Order Charge</u>: The Miscellaneous Service Order Charge is an administrative charge designed to compensate for the expenses associated with service order issuance. The charge always applies to the following services since a pending service order would not exist:
 - Overtime Repair
 - Stand-by Repair
 - Testing and Maintenance with other Telephone Companies other than when in conjunction with Acceptance Testing, Other Labor and Maintenance of Service