Onvoy, Inc. d/b/a Onvoy Voice Services

Effective: April 23, 2012

New York PSC No. 1 – Access Service Leaf: 94 Revision: 0 Superseding Revision:

SECTION 6. ORDERING OPTIONS

- III. Billing & Collection (Continued)
 - C. Billing Name and Address Service (Continued)
 - 2. Obligations of the Customer (Continued)
 - e. When the Customer orders BNA service for both interstate and intrastate messages, the projected percentage of interstate use must be provided in a whole number to the Company. The Company will designate the number obtained by subtracting the projected interstate percentage from 100 (100-projected interstate percentage = intrastate percentage) as the projected intrastate percentage. This whole number percentage will be used by the Company to apportion the rates and nonrecurring charges between interstate and intrastate in those circumstances where the recorded message detail is not sufficient to permit the Company to determine the appropriate jurisdiction. This percentage will remain in effect until a revised report is received as set forth below.
 - f. The Company shall use reasonable efforts to provide accurate and complete lists. The Company makes no warranties, expressed or implied, as to the accuracy or completeness of these lists.