ComNet (USA) LLC PSC No.: 1 Effective Date: April 28, 2012

Section: 2 Leaf No: 30 Revision: 0 Superseding revision:

SECTION 2: REGULATIONS

2.9 <u>Customer Liability for Unauthorized Use of the Network (cont'd.)</u>

- 2.9.3 Liability for Credit Card Fraud and Other Unauthorized Use
 - A) The Customer is liable for the unauthorized use of the Network obtained through the fraudulent use of a credit card, provided: (1) the card is an accepted credit card, and (2) the unauthorized use occurs before the Company has been notified. An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.
 - B) The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of \$50 or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.
 - C) The Customer must give the Company written notice that an unauthorized use of the credit card has occurred. Notice should be sent to:

ComNet (USA) LLC 700 South Flower Street, Suite 750 Los Angeles, CA 90017