

ComNet (USA) LLC  
PSC No.: 1  
Effective Date: April 28, 2012

Section: 2  
Leaf No: 19  
Revision: 0  
Superseding revision:

---

## SECTION 2: REGULATIONS

### 2.5 Customer Deposits and Advance Payments (cont'd.)

#### 2.5.2 Deposits

- A) The Company may require a deposit from the Customer to protect against uncollectible accounts. The maximum amount of any deposit shall not exceed the equivalent of the Customer's estimated liability for two months usage.
- B) Payment of a deposit by the Customer does not relieve the Customer of the responsibility to make timely payments on the account with the Company.
- C) A deposit may be required in addition to an advance payment.
- D) The Company will pay interest on deposits held longer than 90 days, to accrue from the date the deposit is made until it has been refunded, or until a reasonable effort has been made to effect refund.
- E) At the option of the Customer making a security deposit, the Company shall annually make either direct payment to the Customer of all accrued interest, or shall credit same to the Customer's account. Customer deposits may be refunded by a utility at any time. Residential Customer deposits should not be held longer than one year and all other deposits should not be held longer than two years provided the Customer has established satisfactory credit during the period.
- F) When the Company requires a deposit from any residential Customer, the Customer shall be permitted to pay it in three consecutive equal monthly installments whenever the total amount of the required deposit exceeds the sum of forty dollars (\$40.00). Provided, however, that the Company shall have the discretion to allow payment of any deposit (more or less than \$40.00) over a longer period of time to avoid undue hardship.

---

Issued By: Linda Peng, Secretary, 700 South Flower Street, Suite 750, Los Angeles, CA 90017

Cancelled effective 10/15/2018.  
Cancelled effective 10/15/2018.