

ComNet (USA) LLC  
PSC No.: 1  
Effective Date: April 28, 2012

Section: 8  
Leaf No: 7  
Revision: 0  
Superseding revision:

---

## SECTION 8: MISCELLANEOUS SERVICES

### 8.5 Restoration of Service

A restoration charge applies to the re-establishment of service and facilities suspended because of nonpayment of bills and is payable at the time that the re-establishment of the service and facilities suspended is arranged for. The restoration charge does not apply when, after disconnection of service, service is later re-established. The following rates apply per occasion:

Non-Recurring Charge: \$25.94 per occasion

The following charge will apply for restoration of service for a subscriber-requested suspension:

Non-Recurring Charge: \$5.54 per occasion

### 8.5 Reserved for Future Use

### 8.7 Emergency Telephone System Provisioning (9-1-1, E9-1-1 or 89-1-1)

In order for Customers to reach emergency services (9-1-1), the Company has provided primary and secondary trunking (for redundancy) to route 9-1-1 traffic from the Company's switch to the Regional Bell Operating Company (RBOC) Central Offices that route 9-1-1 calls to Public Safety Answering Points (PSAP).

#### 8.7.1 Liability

- A) The Company's entire liability to the customer or any person for interruption or failure of 9-1-1 service shall be limited by the terms set forth in this section, and in other tariffs of the Company. This 9-1-1 service is offered solely to assist the customer in providing 9-1-1 emergency service in conjunction with applicable fire, police and other public safety agencies. By providing this service to the customer, the Company does not create any relationship or obligation, direct or indirect, to any third party other than the customer.
- B) The Company shall not be liable for civil damages, whether in contract, tort or otherwise to any person, corporation, or other entity for any loss or damage caused by any Company act or omission in the design, development, installation, maintenance, or provision of 9-1-1 service other than an act or omission constituting gross negligence or wanton or willful misconduct. However, in no event shall the Company's liability to any person, corporation, or other entity for any loss or damage exceed an amount equal to the pro-rated allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption to service or facilities continues, after notice by the customer to the

---

Issued By: Linda Peng, Secretary, 700 South Flower Street, Suite 750, Los Angeles, CA 90017

Cancelled effective 10/15/2018.  
Cancelled effective 10/15/2018.