

**P.S.C. NO. 3 ELECTRICITY**  
**ORANGE AND ROCKLAND UTILITIES, INC.**  
INITIAL EFFECTIVE DATE: April 1, 2012

LEAF: 164  
REVISION: 0  
SUPERSEDING REVISION:

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## GENERAL INFORMATION

### 13. SERVICE CLASSIFICATION RIDERS (Continued)

#### RIDER I

#### RETAIL ACCESS PROGRAM

The Retail Access Program is designed to allow customers qualified to take service under Service Classification No. 1, 2, 3, 4, 5, 9, 16, 19, 20, 21, 22, and 25 to purchase their electric power supply from ESCOs meeting the requirements of Service Classification No. 24. A customer may designate only one ESCO to serve an individual electric account. The operational requirements of the program are fully described in the Company's Retail Access Implementation Plan and Operating Procedure.

#### CUSTOMER ELIGIBILITY

All retail customers shall be eligible to contract with an ESCO for electric power supply effective May 1, 1999. A customer with monthly demand of 1 MW or greater may directly procure electric power supply, solely for its own use, without an ESCO. A customer may designate only one ESCO to serve each electric account. Customers who have designated a portion of their electric power supply requirements to be provided by the New York Power Authority ("NYPA") under its Economic Development Power, Recharge New York or Power for Jobs programs, shall be permitted to select an ESCO, or the Company, to provide the remainder of their electric power supply.

Service is provided in accordance with the provisions of this Rider and the provisions of the UBP. In the event of any conflict between the provisions of this Rider and the provisions of the UBP, the UBP shall control.

#### CUSTOMER ENROLLMENT

A customer may choose an ESCO by directly contacting an ESCO whom the Commission and the Company have determined to be eligible to serve retail customers in the Company's service territory. Customers may enroll with such ESCO either by telephone or in writing. The customer may enroll with an ESCO by providing its account number and the name of the customer of record who is financially responsible for the account. If this information is insufficient to verify the customer's account, the Company will inform the ESCO of any additional verification information required.

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Issued By: William Longhi, President, Pearl River, New York