

SECTION II - SERVICE DESCRIPTIONS *continued*

2.5 SERVICE OPTIONS *continued*

2.5.39 Frontier FlexMinutes* *continued*

The Customer invoice call detail will only be supplied for all toll charges if the customer exceeds the free usage allowance as determined by the plan chosen. If the total monthly usage is less than the allowance, then all the call detail will be suppressed on the invoice. For a one-time inquiry the call center consultant can provide the customer with a screen print to supply call detail. If the customer requests that all call detail information be provided on a monthly basis regardless if they were under or over the customer selected block of free minutes allowance, then this service will be available at no additional charge. Balances of unused minutes will not be carried over from one billing cycle to another billing cycle, and will be forfeited.

A. Ancillary Charges

Calls made to directory assistance telephone numbers are charged on a per call basis.

* The inclusion of the FLEX800 PIN based toll free product offering, in conjunction with Frontier FlexMinutes, will be grandfathered for existing customers effective January 15, 2005. (D)