

INTERFACE: That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTEROFFICE MILEAGE: The segment of a line which extends between the central offices serving the originating and terminating points.

INTERRUPTION: The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

JOINT USER: A person, firm, or corporation which uses the telephone service of a subscriber as provided in Section 1 of the Tariff.

KILOBIT: One thousand bits.

LATA: Local Access and Transport Area. The area within which the Company provides local and long distance (“intraLATA”) service. For call to numbers outside this area (“interLATA,”) service is provided by long distance companies.

LINK: The physical facility from the network interface on an end-user’s or carrier’s premises to the point of interconnection on the main distribution frame of the Company’s central office.

LEASED CHANNEL: A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or the Company for a specific purpose.

LOCAL CALL: A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA: The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE: Telephone exchange service within a local calling area.

LOOP START: Describes the signaling between the terminal equipment or PBX/key system interface and the Company’s switch. It is the signal requesting service.