

COMPANY: NorthEast Optic Network of New York, Inc. d/b/a Sidera Networks, LLC unless otherwise clearly indicated from the context.

COMMISSION: The New York State Public Service Commission.

CUSTOMER: The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT (CPE): Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING ("DR"): When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

DEMARCATIION POINT: The physical dividing point between the Company's network and the customer.

DIAL PULSE ("DP"): The pulse type employed by a rotary dial station set.

DIRECT INWARD DIAL ("DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL ("DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

DIGITAL: A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

DUAL TONE MULTI-FREQUENCY ("DTMF"): The pulse type employed by tone dial station sets. (Touch tone)