

TABLE OF CONTENTS
(continued)

	Page
3.9.2 Exceptions to Suspension and Termination.....	29
3.9.3 [RESERVE FOR FUTURE USE]	32
3.9.4 Emergency Termination of Service	32
3.10 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS.....	33
3.10.1 Application of Rates	33
3.10.2 Telephone Number Changes.....	34
3.10.3 Dishonored Checks.....	34
3.11 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS.....	34
3.11.1 Application of Rates	34
3.11.2 Telephone Number Changes.....	35
3.11.3 Deposits	35
3.11.4 Installment Billing For Nonrecurring Charges	37
3.11.5 Adjusted Payment Schedule	37
3.11.6 Suspension or Termination for Nonpayment.....	38
3.11.7 Deferred Payment Agreements.....	39
3.11.8 Dishonored Checks.....	40
3.11.9 Suspension or Termination - Abandonment	40
3.11.10 Suspension or Termination - Medical Emergencies	40
3.11.11 Suspension or Termination - Elderly, Blind or Disabled	40
3.11.12 Backbilling for Residential Customers.....	41
3.12 ALLOWANCES FOR INTERRUPTIONS IN SERVICE	42
3.12.1 Credit for Interruptions.....	42
3.12.2 Limitations on Credit Allowances	43
3.13 AUTOMATIC NUMBER IDENTIFICATION	44
3.13.1 Regulations	44
3.14 RESERVED FOR FUTURE USE	
3.15 BLOCKING.....	46
3.16 HEALTH CARE PROVIDERS SUPPORT PROGRAM*	46
3.16.1 General.....	46
3.16.2 Regulations	46
3.16.3 Rates and Charges.....	46