

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: A change - including rearrangement or reclassification - of existing service at the same location.

| Residence Charge per: | <u>Move</u> | <u>Add</u> | <u>Change</u> |
|-----------------------|-------------|------------|---------------|
| Minimum: | \$ 5.00 | \$ 5.00 | \$ 5.00 |
| Maximum: | \$40.00 | \$40.00 | \$40.00 |

| Business Charge per: | <u>Move</u> | <u>Add</u> | <u>Change</u> |
|----------------------|-------------|------------|---------------|
| Minimum: | \$ 5.00 | \$ 5.00 | \$ 5.00 |
| Maximum: | \$40.00 | \$40.00 | \$40.00 |

4.4 CHARGES ASSOCIATED WITH PREMISES VISIT

4.4.1 Terms and Conditions

The customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on