P.S.C. No. 3 – Telephone Crown Point Network Technologies, Inc Initial Effective Date: March 6, 2012 Section: 5 Leaf: 4 Revision: 0

Superseding Revision:

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.1 CUSTOM CALLING SERVICE (cont'd)

5.1.2 Description of Features (cont'd)

c. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers.

Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

d. Distinctive Ringing

Distinctive Ringing enables a customer to have additional telephone numbers associated with a single access line. The designated primary number will receive a normal ringing pattern and the other numbers will have their own distinctive ring for the identification of incoming calls. One standard alphabetical listing will be provided for each number assigned to a customer. The customer is responsible for all charges billed to any assigned telephone numbers.

e. Speed Dialing

This service permits the dialing of pre-selected telephone numbers by means of an abbreviated code. This feature is available in either an 8-number or 30-number capacity.

Issued By: Shana Macey, President, 2829 NYS Rt. 9N, Crown Point, NY 12928