

SECTION 5 - SUPPLEMENTAL SERVICES (cont'd)

5.2 CLASS SERVICES (cont'd)

5.2.2 Description of Features (cont'd)

- h. Call ID on Call Waiting
Call ID on Call Waiting service is an enhanced form of Call Waiting that gives customers the ability to receive Call ID information (number only) for a new incoming call while on an existing call, provided the calling party has not activated either the per call or per line blocking options. The calling number is displayed on customer provided premise equipment attached to the customer's telephone line.
- i. Call Block
Call Block service allows a customer to receive calls only from those phone numbers in a customer selected screening list. If a call is received from a phone number that is on the selective list, the call is accepted and rings through. If the incoming call is from a number that is not on the selective list, the call is rejected with an announcement.
- j. Special Call Waiting
Special Call Waiting allows customers to create a list of up to eight different telephone numbers. When anyone on the list calls and the phone line is in use, the subscriber will be alerted to their 2nd call by a Special Call Waiting tone. All other callers will hear a busy signal, or if they have Voice Mail with busy forwarding, the caller will go right into Voice mail.
- k. Constant Touch
With Constant Touch a customer can combine all of their telephone numbers-home, office, cellular and/or pager - into a single number that can reach you anywhere. When a caller dials your telephone number and presses 4 to locate you, the system will place your caller on hold while dialing the numbers programmed on your line. Once the customer is located they can identify who is holding via the caller preview information. For example, "One person is holding, Jim Smith is on hold." Constant Touch allows customers to screen and accept only the calls they want, or send them to voice mail.