

tw telecom of new york l.p. d/b/a tw telecom
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

6.2 Service Descriptions and Rates, (Cont'd.)

6.2.11 Converged Voice Service, (Cont'd.)

A. General, (Cont'd.)

The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the total Converged bandwidth purchased as follows:

Up to and including 2 Mbps – 2,500 Minutes of Use
More than 2 Mbps up to and including 4 Mbps – 5,000 Minutes of Use
More than 4 Mbps – 7,500 Minutes of Use

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules.

The Customer must purchase a minimum of 4 and a maximum of 50 voice channels, which may be a combination of analog business lines and digital trunks, or analog business lines and PRI channels. Combinations of digital trunks and PRI channels are not available. Only one trunk group may be provisioned per service location. The Customer must select a call package based upon the desired number of simultaneous calls (voice channels). The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated to Internet access and/or VPN services depending on the bundle purchased. Some combinations of voice services may be unavailable due to equipment limitations. Applications where more than 10% of daily call volume is used for faxing or other modem related activities are not supported.

The Customer who adds VPN service to a Converged Service bundle will have the option of upgrading to a Premium bundle by adding Class of Service (CoS), as described in the Company's Private Line tariff, for an additional charge. Adding CoS will reduce the number of voice channels available at a given bandwidth.

For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 5.18.3 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 5.18.3. The Customer will also receive the first 100 Individual Telephone Numbers (ITN) per service location at no charge. Additional ITNs will be charged as described in Section 6.2.4.

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