

**tw telecom of new york l.p. d/b/a tw telecom**  
 NY PSC No. 6 – Telephone  
 Initial Effective Date: December 22, 2011

Leaf 156  
 Revision 0  
 Superseding Revision

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**LOCAL EXCHANGE SERVICES TARIFF**

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**SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)**

**5.21 Automatic Reroute Service\***

Automatic Reroute Service automatically reroutes incoming calls associated with a specific trunk group to a predetermined alternate telephone number when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company. Automatic Reroute Service is available for trunk products.

The Customer may establish call paths in multiples of six (6). The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Automatic Reroute Service, including but not limited to the installation, provision performance or non-performance of Automatic Reroute Service, shall not exceed an amount equal to the proportionate charge for Automatic Reroute Service for the period during which the service was affected.

**5.21.1 Rates and Charges**

<u>Minimum</u>	Per Trunk Group	
	<u>Nonrecurring Charges</u>	<u>Monthly Recurring Charges</u>
6 Call Paths	\$50.00	\$5.00
12 Call Paths	\$50.00	\$10.00
18 Call Paths	\$50.00	\$15.00
24 Call Paths	\$50.00	\$20.00
<u>Maximum</u>	Per Trunk Group	
	<u>Nonrecurring Charges</u>	<u>Monthly Recurring Charges</u>
6 Call Paths	\$200.00	\$20.00
12 Call Paths	\$200.00	\$40.00
18 Call Paths	\$200.00	\$60.00
24 Call Paths	\$200.00	\$80.00

\*Not available to Converged Voice Service Customers.

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