

tw telecom of new york l.p. d/b/a tw telecom
NY PSC No. 6 – Telephone
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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.13 Automatic Intercept Service (AIS)*

5.13.1 General

Automatic Intercept Service (AIS) allows the caller to be referred, and where technically feasible, automatically connected to a Customer's new telephone number after receiving the intercept message. This service is available to Customers that move within the Company's serving area.

5.13.2 Regulations

- A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable tariffs.
- B. AIS is available where facilities are available and conditions permit.
- C. The minimum service period for AIS is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.
- D. With AIS, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the AIS Customer incurs all applicable intraLATA toll charges between the intercepted number and the new number.
- E. Except with regard to the provision of AIS, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.
- F. Charges will be credited for completion of calls to wrong number, incomplete connections or calls with unsatisfactory transmission.

*Not available to Converged Voice Service Customers.

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