

**tw telecom of new york l.p. d/b/a tw telecom**  
 NY PSC No. 5 – Access  
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## ACCESS SERVICES

### SECTION 2 - TERMS AND CONDITIONS, (CONT'D.)

- 2.17 Jurisdictional Reporting and Identification of Toll VoIP-PSTN Traffic, (Cont'd.) (T)
- 2.17.3 Identification of VoIP-PSTN Traffic, (Cont'd.) (N)
- A. Calculation and Application of Percent-VoIP-PSTN-Usage Factors, (Cont'd.)
4. (Cont'd.)
- Example 2: The PVU-B is 0% and the PVU-A is 10%. The effective PVU factor is  $10\% \text{ PVU-A} + (\text{PVU-B} \times (1 - \text{PVU-A})) = \text{PVU}\%$ . The Company will bill 10% of the Customer's intrastate access MOU in accordance with the Company's applicable interstate switched access tariff.
- Example 3: The PVU-A is 100%. No matter what the PVU-B factor is, the effective PVU is 100%. The Company will bill 100% of the Customer's intrastate access MOU in accordance with the Company's applicable interstate switched access tariff.
5. If the Customer does not furnish the Company with a PVU-A pursuant to the preceding paragraph 1, the Company will utilize a PVU equal to the PVU-B. For example, if the PVU-B factor is 0%, the Company will utilize a PVU equal to zero.
6. The Customer shall not modify their reported PIU factor to account for VoIP-PSTN Traffic.
7. The Customer shall retain the call detail, work papers, and information used to develop the PVU factors for a minimum of one year.
- B. Initial Implementation of PVU Factors
1. If the PVU factors cannot be implemented in the Company's billing systems by December 29, 2011, once the factors are available and can be implemented the Company will adjust the Customer's bills to reflect the PVU factors retroactively to December 29, 2011.
2. The Company may choose to provide credits based on the reported PVU factors on a quarterly basis until such time as the billing system modifications can be implemented. (N)

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