

PSC NO: 4 TELEPHONE  
Broadwing Communications, LLC  
Effective Date: January 30, 2012

Section 2 Leaf: 11.3  
Revision 0  
Superseding Revision 0

## REGULATIONS

### 2.3 Obligations of the Customer (cont'd.)

#### 2.3.3 Jurisdictional Report Requirements (cont'd.)

(L) PVU Factor Update

The Customer may update the PVU factors quarterly using the method set forth in (I)(1)c, preceding. If the Customer chooses to submit such updates, it shall forward to the Company, no later than 15 days after the first day of January, April, July and/or October of each year, revised PVU factors based on data for the prior three months, ending the last day of December, March, June and September, respectively. The revised PVU factors will serve as the basis for future billing and will be effective on the bill date of each such month and shall serve as the basis for subsequent monthly billing until superseded by new PVU factors. No prorating or back billing will be done based on the updated PVU factors.

(M) PVU Factor Verification

a. Not more than twice in any year, the Company may request from the Customer an overview of the process used to determine the PVU factors, the call detail records, description of the method for determining how the end user originates and terminates calls in IP format, and other information used to determine the Customer's PVU factors furnished to the Company in order to validate the PVU factors supplied. The Customer shall comply, and shall reasonably supply the requested data and information within 15 days of the Company's request.

b. The Company may dispute the Customer's PVU factor based upon:

- A review of the requested data and information provided by the Customer,
- The Company's reasonable review of other market information, F.C.C. reports on VoIP lines, such as F.C.C. Form 477 or state level results based on the F.C.C. Local Competition Report or other relevant data.
- A change in the reported PVU factor by more than five percentage points from the preceding quarter.

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