Telengy, LLC Effective: February 13, 2012

## SECTION 4 -BILLING AND COLLECTION SERVICES (CONT'D)

- 4.3 Billing Name and Address Service (cont'd.)
  - 4.3.3 Rate Regulations
    - (A) Service Establishment Charges apply for the initial establishment of BNA Service on a manual basis.
    - (B) A charge applies for each request for BNA information for a telephone number provided on a manual basis.

The Company will keep a count of the requests and of the messages processed. The Company will bill the Customer in accordance with these counts whether or not the Company was able to provide BNA information for all requests and messages.

(C) Where the recorded message detail is sufficient to determine a message is an intrastate message, the rates set forth in Section 5 following apply to each such message.

Usage for which the recorded message detail is insufficient to determine jurisdiction will be prorated by the Company between interstate and intrastate.

The percentages provided in the reports as set forth in 4.4.2(D) preceding will serve as the basis for prorating the charges. The intrastate charges are determined as follows: For usage sensitive (e.g., requests or messages processed) chargeable rate elements, multiply the intrastate percent times actual use times the stated tariff rate.

- (D) When a Customer cancels an order for BNA Service after the order date, the Service Establishment Charge applies.
- 4.4 Billing Platform Configuration Minutes of Use (MOU) (N)
  - (A) Billing Platform Charge—For 2 Way arrangements, a billing platform charge flat monthly rate also applies. The CLEC/ILEC will pay the appropriate monthly rate based on the quarterly percentage of use for 2 Way arrangements.
  - (B) An NRC applies to recover the cost of installing and maintaining the platform necessary for the delivery of two way trunks with usage measurements in the network. This NRC is incurred for each addition of two-way trunk group(s).

Issued: January 13, 2012

Issued by: Joseph Isaacs, Director - Regulatory Affairs 4274 Enfield Ct., Suite 1600 Palm Harbor, Florida 34685