

Alteva of Warwick LLC  
P.S.C. No. 1 – Telephone  
Effective Date: July 1, 2017

Addendum Type: ATT – Telecom Attachment  
Addendum Number: 1  
Leaf: 1  
Revision: 0  
Superseding Revision:

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RATES AND SERVICES - MIDDLETOWN, NY AND SCOTCHTOWN, NY

ATTACHMENT B

Payment For Services Rendered (NYSTA Tariff PSC No. 2 - Telephone, Section 1)

	<u>Residential</u>	<u>Business</u>
1. Special Assembly Quotation Charge	\$75.00	\$75.00
2. Returned Check Charge	\$10.00	\$10.00
3. Returned Payment Charge	\$10.00	\$10.00
4. Late Payment Charge	0.816%	0.816%

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ATTACHMENT B

Connection Charges (NYSTA Tariff PSC No. 2 - Telephone, Section 2)

	<u>Residential</u>	<u>Business</u>
1. Service Order Charge	\$25.00	\$25.00
2. Record Order Charge	N/A	N/A
3. Central Office Line Charge	N/A	N/A
4. Line Change Charge	N/A	N/A
5. Premise Visit Charge	\$12.00	\$12.00
6. Network Access Charge	N/A	N/A
7. Central Office Network Connection Charge	N/A	N/A
8. Access Wire Charge	N/A	N/A
9. Data Base Administration Charge	N/A	N/A
10. Restoral Charge	\$ 6.00	\$ 6.00
11. Moves	N/A	N/A

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ATTACHMENT B

Connection Charges (NYSTA Tariff PSC No. 2 - Telephone, Section 2) (Cont'd)

	<u>Residential</u>	<u>Business</u>
12. Additional Line Charge	\$ 30.00	\$ 30.00
13. Premium Installation Charge	N/A	N/A
14. ISDN Installation Charge		
a. One Circuit Switched Data Line	\$ 50.00	\$ 50.00
b. Two Circuit Switched Data and Voice Lines	\$ 75.00	\$ 75.00
15. ISDN PRI Installation Charge	N/A	\$250.00
16. Digital Channel Service Installation Charge (Per 24 Channels)	N/A	\$500.00
17. Telecommunications Service Priority Administrative Charge	\$54.63	\$54.63

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ATTACHMENT B

Billing Charges (NYSTA Tariff PSC No. 2 - Telephone, Section 4)

	<u>Residential</u>	<u>Business</u>
1. Monthly Multiple Bill Charge	\$5.00	\$10.00
2. Maximum Number of Duplicate Bills	5	5
3. Special Billing Detail Charge	N/A	N/A
4. Monthly Large Print Bill Charge	N/A	N/A
5. Government Voucher Charge	\$10.00	\$10.00

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ATTACHMENT B

Exchange Service (NYSTA Tariff PSC No. 2 - Telephone, Section 6)

	<u>Residential</u>	<u>Business</u>
1. Flat Rate Basic Exchange Service	\$11.50	\$29.95
2. Message Rate Basic Exchange Service	N/A	N/A
3. Off Premise Extension Service (per 1/4 mile)	\$1.00	\$1.00
4. Foreign Exchange Service		
Mileage Rate (per 1/4 mile)	\$1.00	\$1.00
Toll Substitute Charge	N/A	N/A
5. PBX Trunk Rate	N/A	\$34.50
6. Direct Inward Dialing Trunk		
First Trunk (includes 100 DID numbers)	\$80.50	\$80.50
Each Additional Trunk	\$17.50	\$17.50
7. Direct Inward Dialing Number Rate		
Per Block of Additional 100 Numbers	\$20.00	\$20.00

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ATTACHMENT B

Supplemental Services (NYSTA Tariff PSC No. 2 - Telephone, Section 7)

	<u>Residential</u>	<u>Business</u>
1. Touch Tone	N/A	N/A
2. Custom Calling Services		
Call Waiting	N/A	N/A
Cancel Call Waiting	N/A	N/A
Call Waiting with Cancel Call Waiting	\$ 2.00	\$ 2.50
Call Forwarding	\$ 2.00	\$ 2.50
Call Forward - Busy	\$ 1.50	\$ 2.00
Call Forward – Don't Answer	\$ 1.50	\$ 2.00
Call Forward - Busy or Don't Answer	N/A	N/A
Three Way Calling	\$ 2.00	\$ 2.50
Speed Calling 8-Code	\$ 2.00	\$ 2.50
Speed Calling 30-Code	\$ 2.00	\$ 2.50
Call Restriction	N/A	N/A
Intercom Calling	N/A	N/A
Call Transfer	N/A	\$2.05
Reminder Service	N/A	N/A
Hot Line	\$ 2.00	\$ 2.50
Warm Line	N/A	N/A
Consultation Hold	N/A	N/A
Last Number Redial	N/A	N/A
Hold	N/A	N/A
Distinctive Ringing	\$ 2.00	\$ 2.50
Toll Control	\$ 2.50	\$ 2.50
Ring Again	N/A	N/A
Ring Again Denied	N/A	N/A
Multiple Service Discounts	N/A	N/A

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ATTACHMENT B

Supplemental Services (NYSTA Tariff PSC No. 2 - Telephone, Section 7)

	<u>Residential</u>	<u>Business</u>
3. Remote Call Forwarding	\$2.00	\$2.50
4. Busy Verification	\$.90	\$.90
5. Interruption Service	\$1.35	\$1.35
6. Directory Assistance	\$1.50	\$1.50
7. Voice Mail Service		
Standard Service	\$4.95	\$4.95
Enhanced Service	ICB	ICB
Maximum Message Length (minutes)	1.0	1.0
Maximum Messages Stored (total)	10	10
8. Critical Facilities Administration Charge		
First Hour	\$136.04	\$136.04
Each Additional ½ hour	\$68.02	\$68.02

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Supplemental Services (NYSTA Tariff PSC No. 2 - Telephone, Section 7)

	<u>Residential</u>	<u>Business</u>
8. CLASS Services		
Repeat Dialing**	\$.50	\$.50
Call Return**	\$.50	\$.50
Call ID & Name	\$5.50	\$7.00
Call ID with Call Waiting	\$6.00	\$8.00
Priority Ringing	N/A	N/A
Preferred Call Forwarding	N/A	N/A
Call Screening	N/A	N/A
Special Call Acceptance	N/A	N/A
Call Trace**	\$1.00	\$1.00
Blocking Option Charge *		
Per-Call Restrict	\$5.00	\$5.00
Per-Line Restrict	\$5.00	\$5.00
9. Local Number Retention Service	\$1.00	\$2.00
10. Audio Conferencing Service		
1. Service Order/Set-up Min (per Conference)	\$20.00	\$20.00
2. Usage Charge (per hour)	\$10.00	\$10.00
3. Port Charge (per port)	\$4.00	\$4.00
4. Cancellation Fee	\$10.00	\$10.00

\* A customer is entitled to change blocking options two times during the six month period after Call ID services are available in the customers Central Office territory. A customer is also entitled to change two times if they are a new customer to the serving area of the Central Office territory. Customer's electing the per-line blocking option after the initial six months or in excess of two changes within the six-month period will incur a non-recurring charge as specified above.

\*\* Per Use Charge



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Private Line Service (NYSTA Tariff PSC No. 2 - Telephone, Section 8)

	<u>Residential</u>	<u>Business</u>
1. Integrated Services Digital Network (ISDN)		
One Circuit Switched Data Line	\$20.00	\$20.00
Two Circuit Switched Data and Voice Lines	\$31.00	\$31.00
Usage Charges Per B Channel (per minute)	\$.02	\$.02
2. ISDN PRI (Primary Rate Interface)		
PRI Port Connection - terminating in a customer computer acting as a network server	N/A	\$450.00
3. Digital Channel Service (Per 24 Channels)	N/A	\$690.00

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ATTACHMENT B

Directory Services (NYSTA Tariff PSC No. 2 - Telephone, Section 11)

The following rates are monthly per directory line for each listing in excess of the free allowance unless otherwise noted.

	<u>Residential</u>	<u>Business</u>
1. Additional Standard Listing	\$1.50	\$1.50
2. Indented Listing	\$1.50	\$1.50
3. Duplicate Listing	\$1.50	\$1.50
4. Non Published Number	\$1.50	\$1.50
5. Customized Number Charge		
Monthly Number Charge	\$3.00	\$6.00
Initial Search Charge	\$20.00	\$40.00

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Pay Telephone Service (NYSTA Tariff PSC No. 2 - Telephone, Section 10)

1.	Public Access Line Service		
	Monthly Flat Rate Service Charge		\$29.95
	Monthly Message Rate Service Charge		\$ N/A
	Local Call Rate		
	Untimed Message Rate		\$ N/A
	Call Allowance		\$ N/A calls
	Timed Message Rate		
	First N/A	Minutes	\$ N/A
	Each Additional N/A	Minutes	\$ N/A
	Outgoing Screening		\$ 2.81
	Incoming Blocking		\$ N/A
	Coin Supervision Service		\$6.00