

Matrix Telecom, LLC
 dba VarTec Telecom
 P.S.C. No. 1 – Telephone
 Effective: November 5, 2018

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LOCAL EXCHANGE SERVICES

PRICE LIST

A. General

The rates for the services described in Section 3, including but not limited to, Basic Residential Local Service and Call Management Features, are provided herein. The rates and charges set forth herein may include one-time charges, per-call charges or monthly subscription charges.

B. Basic Residential Local Service - Rates and Charges

Subscribers to Basic Residential Local Service will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Monthly Rate	-	\$34.95
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1. (Reserved for Future Use)
2. One Choice® Additional Line Service - Rates and Charges

Subscribers to One Choice® Additional Line Service will be billed at the following rate in addition to all charges associated with the Customer's One Choice® Classic Bundled Package, optional services and/or long distance usage, if any:

Monthly Rate	-	\$34.95
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 Charles Griffin, Chief Executive Officer, 433 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

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Addendum Number: 1
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Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

PRICE LIST (Cont'd.)

B. Basic Residential Local Service - Rates and Charges, (Continued)

3. One Choice[®] Classic Select Package - Rates and Charges

Subscribers of One Choice[®] Classic Select Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

Monthly Rate	-	\$39.95
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In addition, optional Call Management features as described in Sections 3.4 and 4.2 are available to subscribers of One Choice[®] Classic Select Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice[®] Classic Select Package.

4. One ChoiceSM Classic Elite Package - Rates and Charges

Subscribers of One Choice[®] Classic Elite Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

Monthly Rate	-	\$49.95
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In addition, optional Call Management features as described in Sections 3.4 and 4.2 are available to subscribers of One Choice[®] Classic Elite Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice[®] Classic Elite Package.

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Addendum Number: 1
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Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

PRICE LIST (Cont'd.)

B. Basic Residential Local Service - Rates and Charges

5. VarTec Friends-R-FreeSM Classic Package -- Rates and Charges

Subscribers of the VarTec Friends-R-FreeSM Classic Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Monthly Rate \$49.95

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec Friends-R-FreeSM Classic Package and will be billed at the rates set forth in Section 1.4 of the Rate Schedule in addition to all charges associated with the Customer's VarTec Friends-R-FreeSM Classic Package.

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Addendum Type: Price List
Addendum Number: 1
Leaf: 4
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

PRICE LIST (Cont'd.)

B. Basic Residential Local Service - Rates and Charges

6. VarTec Friends-R-FreeSM Package -- Rates and Charges

Subscribers of the VarTec Friends-R-FreeSM Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Monthly Rate	\$39.95
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In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec Friends-R-FreeSM Package and will be billed at the rates set forth in Section 1.4 of the Rate Schedule in addition to all charges associated with the Customer's VarTec Friends-R-FreeSM Package.

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Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

PRICE LIST (Cont'd.)

B. Basic Residential Local Service - Rates and Charges (Continued)

7. VarTec One Choice® Classic Unlimited Package -- Rates and Charges

Subscribers of the VarTec One Choice® Classic Unlimited Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Monthly Rate	\$59.95
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In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec One Choice® Classic Unlimited Package and will be billed at the rates set forth in Section 1.4 of the Rate Schedule in addition to all charges associated with the Customer's VarTec One Choice® Classic Unlimited Package.

The VarTec One Choice® Classic Unlimited Package is intended for residential use only, and all terms of the VarTec One Choice® Classic Unlimited Package Acceptable Use Policy set forth as follows, apply.

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Addendum Type: Price List
 Addendum Number: 1
 Leaf: 6
 Revision: 0
 Superseding Revision:

LOCAL EXCHANGE SERVICES

PRICE LIST (Cont'd.)

B. Basic Local Residential Service - Rates and Charges (Continued)

8. One Choice® Bundled Service Packages – Rates and Charges

The One Choice® bundled service packages will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to the Customer's primary billing telephone number and any additional telephone numbers billed to the same account.

One Choice® Basic Package	Monthly Rate
-With One Choice® \$.05 Plan	\$39.95
-With One Choice® \$.03 Plan	\$42.90
One Choice® Select Package	Monthly Rate
-With One Choice® \$.05 Plan	\$39.95
-With One Choice® \$.03 Plan	\$42.90
One Choice® Elite Package	Monthly Rate
-With One Choice® \$.05 Plan	\$49.95
-With One Choice® \$.03 Plan	\$52.90
One Choice® Unlimited	Monthly Rate
-With One Choice® \$.05 Plan	\$59.95

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Addendum Number: 1
Leaf: 7
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES

PRICE LIST (Cont'd.)

B. Basic Local Residential Service - Rates and Charges (Continued)

9. Additional Line Service – Rates and Charges

Additional Line Service will be billed at the following rates in addition to all charges associated with the Customer’s optional services and/or additional long distance usage, if any. The following per line monthly rates apply to each additional telephone number billed to the same account:

Additional Line Service	Monthly Rate
-With One Choice® \$.05 Plan	\$34.95
-With One Choice® \$.03 Plan	\$32.90

C. Reserved for future use

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Addendum Type: Price List
 Addendum Number: 1
 Leaf: 8
 Revision: 0
 Superseding Revision:

LOCAL EXCHANGE SERVICES

PRICE LIST (Cont'd.)

D. Call Management Features - Rates and Charges

Subscribers to Call Management Features will be billed at the following rates in addition to all charges associated with the Customer's basic local service plan.

	Monthly Rate	Per Use Rate
Auto Busy Redial	\$3.95	\$0.95
Call Forwarding Variable	\$3.95	N/A
Call Forwarding - Busy Line	\$3.95	N/A
Call Forwarding - No Answer	\$3.95	N/A
Call Waiting	\$3.95	N/A
Caller ID - Number Only	\$3.95	N/A
Caller ID - Name & Number	\$6.95	N/A
Speed Calling	\$3.95	N/A
Three-Way Calling	\$3.95	\$0.95
Anonymous Call Rejection	\$3.95	N/A
Call Waiting ID - Name and Number	\$3.95	N/A
Auto Call Return	\$3.95	\$0.95
Call Waiting ID - Number Only	\$3.95	N/A
Call Trace	N/A	\$1.40
Caller ID - Name and Number Blocking	\$3.95	N/A

N/A - Not Applicable

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 Leaf: 9
 Revision: 0
 Superseding Revision:

LOCAL EXCHANGE SERVICES

PRICE LIST (Cont'd.)

E. Directory Assistance - Rates and Charges

The following Directory Assistance rates apply where the Customer places a direct dialed call to Directory Assistance. These rates are in addition to applicable usage charges or in lieu of local call rates from pay telephones. No credit will be given for requested listing information that is not found in the directory.

Direct-Dialed		
Directory Assistance Call	-	\$0.45
National		
Directory Assistance Call	-	\$0.95

1. Directory Assistance Call Completion

The following Directory Assistance Call Completion rates apply in addition to any applicable Directory Assistance rates as described in Section 4.3, as well as the Long Distance Message Telecommunications Service rates associated with the completion of the call, if applicable.

Monthly Rate	-	\$0.35
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LOCAL EXCHANGE SERVICES

PRICE LIST (Cont'd.)

F. Directory Listings - Rates and Charges

Subscribers will be billed at the following rates for Directory Listings and optional features in addition to all charges associated with the Customer's basic local service plan:

Monthly Rate

Non-Published Number	-	\$1.95
Non-Listed Number	-	\$1.25
Residential Additional Listing	-	\$2.00
Directory Listing Change	-	\$5.00

¹ Residential Extra Listing charges are incurred from the time the listing is posted to the Directory Assistance records.

G. Operator Assistance Services - Rates and Charges

Local Operator Assistance Service rates are in addition to applicable usage charges or in lieu of local call rates from pay telephones.

Monthly Rate

Busy Line Verification	-	\$1.00
Busy Line Interrupt	-	\$1.50
Station to Station	-	\$1.58
Person to Person	-	\$3.49
Third Party Billed	-	\$1.33
Collect Call	-	\$1.58

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LOCAL EXCHANGE SERVICES

PRICE LIST (Cont'd.)

H. Service Order Charges

Customers will be billed the following charges for services described below. Additional charges may apply for service orders that require overtime labor performed at hours of the day or days of the week other than normal work hours.

	One Time Charge
Customer requests to add a feature to an account	\$0.00
Customer requests to remove a feature from an account	\$5.00
Customer requests a billing name change on his/her account	\$5.00
Customer requests a telephone number change	\$26.00
Customer requests to transfer primary line from one service address to another	\$55.00
Customer requests to transfer an additional telephone line from one service address to another	\$39.00
Restoration of Customer's service following suspension by VT	\$36.00
Installation of a primary telephone line at new service address	\$55.00
Installation of an additional telephone line at new service address	\$39.00
Block Change Charge	\$5.00
PIC Change Charge	\$5.00

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LOCAL EXCHANGE SERVICES

PRICE LIST (Cont'd.)

I. Alternative Payment Processing Fees

The following fees apply for Customers who make payment for services rendered using alternative payment processing options. Per use charges apply for individual transactions. Customers may elect to enroll in VT's Recurring Payment Plan, whereby the Customer's payment is automatically processed by VT each month through the Customer's selected alternative payment processing option.

	Credit Card Payment	ACH Payment
One-time Payment (per use)	N/C	N/C
Online Payments (per use)	N/C	N/C
Recurring Payments	N/C	N/C

Beginning February 1, 2004, any residential Customer who enrolls in VT's Recurring Payment Plan will be eligible to receive a one-time credit in the amount of ten dollars (\$10.00). This credit will be applied to the Customer's monthly billing statement after the Customer's first successful and valid automated payment transaction and should appear on one of the following two billing statements. Each Customer will be eligible to receive the credit only once per Customer account. A Customer becomes ineligible to receive this credit if, prior to the credit being applied to the Customer's account, one or more of the following occurs: 1) the account is suspended for non-payment of charges; 2) the account is suspended for violation(s) of regulations in this tariff; 3) the Customer cancels services or withdraws from the Recurring Payment Plan or 4) the Customer fails to comply with relevant laws and regulations.

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