

P.S.C. No. 2 – Local Exchange Service
SLIC Network Solutions, Inc.

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COMPANY SPECIFIC SERVICES

1. Centrex

A. General

- a. Centrex is a digital central-office based service which provides individual business lines with capabilities similar to those offered on a Private Branch Exchange (PBX), but without requiring switching equipment on the customer's premises. Centrex integrates a customer's line into a single telecommunications system. It provides the customer with various features and the ability to establish groups of stations with common and or unique characteristics.
- b. Centrex is offered on an individual, private line basis.
- c. Each Centrex line corresponds to a single, analog, voice grade channel that can be used to place or receive one call at a time. It is connected to a single station set, facsimile machine or compatible key system set.
- d. The customer specifies the individual originating call configuration of the corresponding voice grade channel. There are three configuration options:
 - i. Station-to-Station – permitting originating calls only to other channels (stations) in the customer's Centrex arrangement.
 - ii. Station-to-Local – permitting originating calls to other channels (stations) in the customer's Centrex arrangement and to the local public switched network.
 - iii. Station-to-All – permitting originating calls to other channels (stations) in the customer's Centrex arrangement, to the local public switched network and to the entire non-local network.
- e. Centrex service is subject to the availability of the necessary switching facilities and equipment.

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COMPANY SPECIFIC SERVICES

- 1. Centrex (cont'd)
- A. General (cont'd)
 - f. Centrex is not offered for lines serving public telephone service.
 - g. Centrex service does not include the provision of terminal equipment.
 - h. Centrex customers must subscribe to a minimum of two Centrex lines.
 - i. Each Centrex line is provided with one free directory listing.
 - j. The minimum charge period for Centrex service is one month except when the provision of service requires construction of additional facilities and/or equipment. In such cases, the customer is required to pay for all or a portion of the Company's construction and installation costs and to contract for service beyond the minimum service period, in an arrangement agreeable to both the Company and the customer.

B. Description of Service

Centrex service utilizes a 500 / 2500 type telephone, a key system or a PBX. Terminal equipment must meet Company performance standards. Some Centrex features require specific premises equipment capabilities.

C. Centrex Features

Business Group Line

Call Forwarding (CF) Features

- Call Forwarding – Incoming Only (Add-on to Call Forwarding)
- Call Forwarding – Within Group Only (Add-on to Call Forwarding)
- Call Forwarding – Busy
- Call Forwarding – Remote Activation
- Call Forwarding – Don't Answer – Incoming Only
- Call Hold
- Call Park

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COMPANY SPECIFIC SERVICES

- 1. Centrex (cont'd)
- C. Centrex Features (cont'd)
 - Call Park Directed
 - Call Park – Local
 - Call Pick-Up (CPU)
 - Call Transfer Individual (Incoming Only)
 - Call Waiting (CW)
 - Direct Connect Service (a/k/a Hot Line)
 - Direct Inward Dialing (DID)
 - Direct Outward Dialing (DOD)
 - Distinctive Ringing (DR) / Call Waiting Indication
 - Intercom Dialing
 - Hunting Features
 - Circle Hunting
 - Distributed Hunting
 - First
 - Sequential
 - Overflow to Directory Number or Route
 - Stop Hunt Key
 - Uniform Call Distribution
 - OutWATS, INWATS, and Tie Facilities
 - Speed Calling 8 (SC) – Customer Changeable

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1. Centrex (cont'd)

C. Centrex Features (cont'd)

Terminal Group and Station Restriction (TGSR)

Toll Restriction

Code Restriction & Diversion

Outgoing Call Screening

Tie Trunk Access

Touch Tone

D. Rates

1. The Network Subscriber Line Charges are applied on a per-line basis.
2. A non-recurring installation charge comprised of a Centrex Service Order Charge (CSOC) and a Centrex Connection Charge (CCC) applies to each Centrex line established at a primary site Centrex location. These are the only applicable non-recurring charges for establishing Centrex service. These rates do not include any premises work that is required.

	Monthly Rate	
	<u>Minimum</u>	<u>Maximum</u>
Non-Recurring Charge Per Line		
CSOC		
1 to 100 lines	\$0.00	\$200.00
101 + lines	N/A	N/A
CCC		
1 to 100 lines	\$0.00	\$200.00
101 + lines	N/A	N/A

3. Standard tariffed service connection charges are applied to each line for which the Company makes customer-initiated changes after the service is established.
4. The following recurring rate applies per line on a monthly basis:

	Monthly Rate	
	<u>Minimum</u>	<u>Maximum</u>
Business Centrex Line	\$5.00	\$75.00

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COMPANY SPECIFIC SERVICES

2. Network Subscriber Line Charges

A. End User Line Charges

The Company will assess a monthly line charge for Customers based on the number of lines at a location or billed to the same entity. Determination of classification will be pursuant to classification of underlying local service line. Customers with multiple lines on the premises will be assessed a multi-line charge regardless of the number of telephone providers that may serve the customer. These charges apply in addition to other charges appearing elsewhere in this Tariff.

	<u>Service Classification</u>	<u>Minimum</u>	<u>Maximum</u>
a.	Residential Line (first)	\$0.00	\$20.00
b.	Residential Line (additional)	\$0.00	\$20.00
c.	Single Line Business	\$0.00	\$20.00
d.	Multi-line	\$0.00	\$35.00
e.	PRI	\$0.00	\$250.00

B. Number Portability Charges

The Company will assess a monthly charge for the support of number portability capability. This charge will apply for all lines line.

	<u>Minimum</u>	<u>Maximum</u>
a. Number portability - Per line per month	\$0.00	\$1.00

C. Universal Service Charge

	<u>Service Classification</u>	<u>Minimum</u>	<u>Maximum</u>
a.	Residential Line (first)	\$0.00	\$2.00
b.	Residential Line (additional)	\$0.00	\$2.00
c.	Single Line Business	\$0.00	\$2.00
d.	Centrex Line		
	1 Line	\$0.00	\$2.00
	2 Lines	\$0.00	\$2.00
	3 Lines	\$0.00	\$2.00
	4 Lines	\$0.00	\$2.00
	5 Lines	\$0.00	\$2.00
	6 Lines	\$0.00	\$2.00

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COMPANY SPECIFIC SERVICES

2. Network Subscriber Line Charges (cont'd)

C. Universal Service Charge (cont'd)

	<u>Service Classification</u>	<u>Minimum</u>	<u>Maximum</u>
	7 Lines	\$0.00	\$2.00
	8 Lines	\$0.00	\$2.00
	9 or more Lines	\$0.00	\$2.00
e.	Multi-line	\$0.00	\$2.00
f.	PRI	\$0.00	\$15.00

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COMPANY SPECIFIC SERVICES

3. Discount Feature Package

A. Description

The Discount Feature Package provides subscribers with a Company-provided local exchange line to choose from among the Company's most popular features for a single monthly fee. Additional optional features are also available. Discount Feature Package does not include the local exchange line.

Restrictions on the interoperability and availability of found elsewhere in this tariff apply.

Subscribers may choose the number of features indicated in 3.B from the following list of optional features for inclusion in the Discount Feature Package:

Auto Recall, Repeat Dialing, Call Waiting / cancel call waiting, Call Forwarding, 8# Speed Dialing, 30# Speed Dialing, Caller ID, Caller ID w/name, Call Waiting w/Call ID, Anonymous Call Rejection, 3 Way Calling, Distinctive Ring.

Additional features described elsewhere in this tariff may be purchased as additional services to the Discount Feature Package at rates described here.

B. Rates

		Monthly Rate	
		<u>Minimum</u>	<u>Maximum</u>
1.	Residential		
	Number of features	0	10
	Discount Feature Package	\$0.00	\$30.00
	Additional Features	\$0.00	\$15.00
2.	Business		
	Number of features	0	10
	Discount Feature Package	\$0.00	\$50.00
	Additional Features	\$0.00	\$25.00

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COMPANY SPECIFIC SERVICES

4. Home Service Package

A. Description

The Home Service Package for residential subscribers includes a Company-provided flat rate local exchange line, High Speed Internet service*, Internet features, and a bundle of long-distance* minutes. Non-recurring charges as set out in Section 3 of this tariff also apply.

B. Rates

	Minimum	Maximum
a. Home Service Package (first line)	\$0.00	\$100.00
b. Additional line (per line)	\$0.00	\$100.00

5. Professional Service Package

A. Description

The Professional Service Package for business subscribers includes a Company-provided flat rate local exchange line, High Speed Internet service*, Internet features, and a bundle of long-distance* minutes. Non-recurring charges as set out in Section 3 of this tariff also apply.

B. Rates

	Minimum	Maximum
a. Professional Service Package (first line)	\$0.00	\$100.00
b. Additional line (per line)	\$0.00	\$100.00

* Subscribers to these packages must also subscribe to SLIC Network Solutions' High Speed Internet service and Slic Network Solutions' Long Distance. Additional charges apply.

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