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# ACCESS SERVICE SECTION 11 Special Facilities Routing of Access Services

## 11.1 Description

The services provided under this tariff are provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, in a manner which includes one or more of the conditions provided in 11.1.1 through 11.1.4 following.

Avoidance and Diversity are available on Switched Access Service as set forth in Section 6. preceding.

In order to avoid the compromise of special routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The rates and charges for Special Facilities Routing of Access Services are developed on an individual case basis. Such rates and charges for Special Facilities Routing of Access Services are as set forth in Section 17 following and are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

#### 11.1.1 Diversity

Two or more circuits must be provided over not more than two different physical routes.

### 11.1.2 Avoidance

A circuit(s) must be provided on a route which avoids specified geographical locations.

## 11.1.3 <u>Diversity and Avoidance Combined</u>

A service must be provided in accordance with 11.1.1 and 11.1.2 preceding, combined.

Issued by: Vice President, 4001 Rodney Parham Road, Little Rock, AR 72212