

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
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Section 3 Leaf: 1
Revision 0
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SERVICE AND RATE DESCRIPTIONS

3.1 Access Services

Switched Access Service, which is available to Customers for their use in furnishing their services to end users, provides a two-point communications path between a Customer's premises (or a collocated interconnection location) and an end user's premises. It provides for the use of common terminating, switching and trunking facilities. Switched Access Service provides for the ability to originate calls from an end user's premises to a Customer's premises (or a collocated interconnection location), and to terminate calls from a Customer's premises (or a collocated interconnection location) to an end user's premises in the LATA where it is provided. Switched Access Service must be ordered separately for each LATA in which the customer desires to originate or terminate calls.

Switched Access Service is provided in the following service categories, which are differentiated by their technical characteristics and the manner in which an end user or Customer accesses them when originating or terminating calls.

FGB Access, which is available to all Customers, provides trunk side access to Company end office switches with an associated uniform 950-XXXX access code for the Customer's use in originating and terminating communications.

FGD Access, which is available to all Customers, provides trunk side access to Company end office switches with an associated uniform 10XXX or 101XXXX access code for the Customer's use in originating and terminating communications. End users may also originate calls to a selected FGD Access Customer by dialing 1+NPA-NXX-XXXX when using the Company's presubscription service.

800 Data Base Access Service, which is available to all Customers, provides trunk side access to Company end office switches in the originating direction only, for the Customer's use in originating calls dialed by an end user to telephone numbers beginning with the prefix "800".

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 2
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order

An Access Service Order is used by the Company to provide a Customer Access Service. When placing an order for Access Service, the Customer shall provide, at a minimum, the following information:

(A) For Feature Group B Switched Access Service:

- o When direct routing to an end office is desired, the Customer shall specify:
 - the number of trunks,
 - the end office and
 - the Local Transport and Local Switching options desired.

- o When end office routing via an access tandem switch operated by another Exchange Telephone Company is desired, the Customer shall specify:
 - the number of trunks,
 - the access tandem switch,
 - the Local Transport and Local Switching options desired, and
 - an estimate of the amount of traffic to be generated to and/or from each Company end office subtending another Exchange Telephone Company's access tandem.

In addition, the Customer shall also specify for terminating only access, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 3
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

(B) For Feature Group D Switched Access Service, the Customer shall specify the number of busy hour minutes of capacity (BHMC) from the Customer's premises to the end office by traffic type. This information is used to determine the number of transmission paths. The Customer shall also specify the Local Transport and Local Switching options. When FGD is ordered by specifying the number of trunks and direct routing to an end office is desired, the customer shall specify:

- the end office and
- the Local Transport and Local Switching options desired.

When FGD is ordered by specifying the number of trunks and end office routing via an access tandem operated by another Exchange Telephone Company is desired, the customer shall specify:

- the access tandem,
- the Local Transport and Local Switching options desired, and
- an estimate of the amount of traffic to be generated to and/or from each Company end office subtending another Exchange Telephone Company's access tandem.

In addition, for Feature Group D with the SS7 signaling option, the Customer shall specify the switching point codes and trunk circuit identification codes for trunks with the SS7 signaling option, and the STP point codes, signaling link codes and link type for each Common Channel Signaling Access (CCSA) connection ordered.

When a Customer orders FGD in trunks, the Customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 4
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

- (C) For 800 Data Base Access Service, the Customer shall order the service in accordance with the preceding provisions set forth for Feature Group D. If the Customer desires any of the optional features available with 800 Data Base Service, the Customer shall so specify on the order for service.

3.1.1.1 Access Order Service Date Intervals

Access Service is provided with one of the following Service Date Intervals:

- Standard Interval
- Negotiated Interval
- Advance Order Interval

(A) Standard Interval

A schedule of Standard Intervals applicable for Switched Access Services and is as follows:

<u>Trunk Groups</u>	<u>Standard Interval</u>
1 to 4 Trunks	28 Days
5 to 24 Trunks	30 Days

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 5
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.1 Access Order Service Date Intervals (cont'd.)

(B) Negotiated Interval

The Company will negotiate a service date interval with the Customer when:

- (1) There is no Standard Interval for the service, or;
- (2) The quantity of Access Services orders exceeds the quantities specified in the Standard Intervals, or;
- (3) The Customer requests a service date beyond the applicable Standard Interval service date except as set forth in (C) following.

The Company will offer a service date based on the type and quantity of Access Services the Customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval service date, or, when there is no Standard Interval, the Company offered service date. All services for which rates are applied on an individual case basis are provided with a Negotiated Interval.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 6
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.1 Access Order Service Date Intervals (cont'd.)

(B) Negotiated Interval (cont'd.)

Common Channel Signaling Access (CCSA) links will be provided on a Negotiated Interval. New or existing FGD trunks ordered with the SS7 signaling option will be provided on a Negotiated Interval.

The addition and/or deletion of an 800 Access Service six digit customer identification NXX is provided with a Negotiated Interval. The addition of an 800 Access Service ten digit customer identification record to the 800 Access Service data base or the deletion of an 800 Access Service ten digit customer identification record from the 800 Access Service data base is provided with a Negotiated Interval.

	<u>Maximum Interval</u>
Initial establishment of service where Customer is:	
- Not yet provided with any Trunk Group service in the LATA	6 months
- Provided Trunk Group service in the LATA	90 Days

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 7
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.1 Access Order Service Date Intervals (cont'd.)

(C) Advance Order Interval

When placing an Access Order, a Customer may request an Advance Order Interval for a service date of 12 to 24 months from the Application Date for the following services:

- A minimum of 24 voice grade equivalent Switched Access Service lines or trunks or 720 BHMCs

Orders for less than the minimum quantities will be accommodated under Standard or Negotiated Interval provisions.

Advance Order Interval Access Orders are subject to all ordering conditions of Standard and Negotiated Interval Access Orders except for the following:

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 8
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.1 Access Order Service Date Intervals (cont'd.)

(C) Advance Order Interval (cont'd.)

(1) Advance Payment

A nonrefundable Advance Payment will be calculated as follows:

Advance Payment
(Nonrefundable)

The minimum
monthly charge for
the minimum period
plus the applicable
Nonrecurring

Charges

for the services
ordered.

This Advance Payment is due 10 working days from the date the Company confirms acceptance of the order, or on the Application Date, whichever date is the later date. If the Advance Payment is not received by such payment date, the order will be canceled.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 9
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.1 Access Order Service Date Intervals (cont'd.)

(C) Advance Order Interval (cont'd.)

(1) Advance Payment (cont'd.)

When the Access Services are connected on the service date, the Advance Payment will be applied, as a credit, to the Customer's billed service charges. When there has been a decrease in the number of services originally ordered, as set forth in

(2) following, only the portion of the Advance Payment for services actually installed will be credited.

(2) Cancellation or Partial Cancellation of an Advance Order Interval Access Order

When the Customer cancels an Access Order, the order will be withdrawn. The Advance Payment will not be credited or refunded.

Any decrease in the number of ordered Access Services will be treated as a partial cancellation, and the portion of the Advance Payment for the services canceled will not be credited or refunded.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 10
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.2 Access Order Modifications

The Customer may request a modification of its Access Order at any time prior to notification by the Company that service is available for the Customer's use or prior to the service date, whichever is later.

Any increase in the number of Switched Access Service lines, trunks or busy hour minutes of capacity or CCSA signaling connections will be treated as a new Access Order (for the increased amount only).

(A) Service Date Change Charge

Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the Customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the Customer requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Company and reissued with the appropriate cancellation charges applied.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 11
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.2 Access Order Modifications (cont'd.)

(A) Service Date Change Charge (cont'd.)

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The applicable charge is found in Section 5.1.1.

(B) Partial Cancellation Charge

Any decrease in the number of ordered Switched Access Service lines, trunks or busy hour minutes of capacity ordered with a Standard or Negotiated Interval Access Order will be treated as a partial cancellation and the charges as set forth in Section 3.1.1.3 following will apply. Partial cancellation charges do not apply to Advance Order Interval Access Orders.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 12
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.2 Access Order Modifications (cont'd.)

(C) Design Change Charge

The Customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. Design changes do not include a change of customer premises, end user premises, end office switch, Feature Group type except for changes to Feature Group D. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is found in Section 5.1.1.

If a change of service date is required, the Service Date Change Charge will also apply.

DSO Order Expedite Charge

The Company will impose an expedite charge on any order for circuits requested by the customer to be installed earlier than the standard interval for DSO orders. A charge of twenty-five dollars per DSO expedited, regardless of service address, will be assessed to the customer.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 13
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.2 Access Order Modifications (cont'd.)

(D) Expedited Order Charge

When placing an Access Order for service(s) for which Standard Intervals exist, a Customer may request a service date that is prior to the Standard Interval service date. A Customer may also request an earlier service date on a pending Standard, Negotiated or Advance Order Interval Access Order. If the Company agrees to provide service on an expedited basis, an Expedited Order Charge will apply.

If the Company receives a request for an expedited service date at the time a Standard Interval Access Order is placed, the Expedited Order Charge is calculated by summing all the nonrecurring charges associated with the order and then dividing this total by the number of days in the Standard Interval. The charge is then applied on a per day of improvement basis, per order, but in no event shall the charge exceed fifty percent of the total nonrecurring charges associated with the Access Order.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 14
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.3 Cancellation of an Access Order

(A) A Customer may cancel an Access Order for the installation of service at any time prior to notification by the Company that services available for the Customer's use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a Customer or a Customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the Customer has the choice of the following options:

- The Access Order shall be canceled and charges set forth in (B) following will apply, or
- Billing for the service will commence.

If no cancellation request is received within the specified 30 calendar days, billing for the service will commence. In any event, the cancellation date or the date billing is to commence, as applicable, shall be the 31st day beyond the original service date of the Access Order.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 15
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd

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3.1.1 Access Service Order (cont'd.)

3.1.1.3 Cancellation of an Access Order (cont'd.)

- (B) When a Customer cancels a Standard or Negotiated Interval Access Order for the installation of service, a Cancellation Charge will apply as follows:
- (1) When the Customer cancels an Access Order, a charge equal to the estimated provisioning costs incurred at a particular date for the service ordered by the Company shall apply.
 - (2) If the Company misses a service date for a Standard or Negotiated Interval Access Order by more than 30 days, due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the Customer may cancel the Access Order without incurring cancellation charges.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 16
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.4 Minimum Period

- (A) The minimum period for which Access Service is provided and for which charges are applicable, is one month.
- (B) The following changes will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service.

The changes listed below are those which will be treated as a discontinuance and installation of service and for which a new minimum period will be established.

- (1) A move to a different building.
- (2) A change in type of service.
- (3) A change in Switched Access Service Interface Group.
- (4) A change in Switched Access Service traffic type.
- (5) A change in STP Access link.
- (6) A change in STP Port.
- (7) A change in Company-provided Switched Access Service to a Collocated Interconnection arrangement or vice versa.
- (8) A change to an existing Feature Group D Service to include the provision of 64 kbps Clear Channel Capability.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 17
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.5 Minimum Period Charges

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period.

The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable minimum monthly charge for the capacity.

All applicable nonrecurring charges for the service will be billed in addition to the Minimum Period Charge.

3.1.1.6 Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). Types of nonrecurring charges that apply for Switched Access Service are: installation of service and service rearrangements.

(1) Installation of Service

Nonrecurring charges apply to each Switched Access Service installed. For Switched Services ordered on a per trunk basis, the charge is applied per trunk or out of band signaling connection. For Switched Services ordered on a busy hour minutes of capacity

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 18
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.6 Nonrecurring Charges (cont'd)

(1) Installation of Service (cont'd)

basis, the charge is also applied on a per trunk basis but the charge applies only when the capacity ordered requires the installation of an additional trunk(s). In addition, nonrecurring charges apply when an out of band signaling connection is installed for use with FGD.

(2) Service Rearrangements

All changes to existing services other than changes involving administrative activities only will be treated as a discontinuance of the existing service and an installation of a new service. The nonrecurring charge described in (1) preceding will apply for this work activity. Moves that change the physical location of the point of termination are described below.

(a) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the nonrecurring charge for the capacity affected. There will be no change in the minimum period requirements.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 19
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.1 Access Service Order (cont'd.)

3.1.1.6 Nonrecurring Charges (cont'd)

(2) Service Rearrangements (cont'd)

(b) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The Customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

3.1.1.7 Network Blocking Charge

The Customer will be notified by the Company to increase its capability (busy hour minutes of capacity or quantities of trunks) when excessive trunk group blocking occurs on groups carrying Feature Group D traffic and the measured access minutes for that hour exceed the capacity purchased.

If the order for additional capacity has not been received by the Company within 15 days of the notification, the Company will bill the Customer, at the rate set forth in 5.1.3(E) following, for each overflow in excess of ordered capacity.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 20
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.2 Standard Rate Categories

The following rate categories apply to all forms of Switched Access Service, except as stated in 3.1.3:

- Carrier Common Line
- Local Transport
- End Office

(A) Carrier Common Line

The Carrier Common Line rate category provides for the use of Company common lines by Customers for access to end users to furnish Customer intrastate communications. Carrier Common Line is provided where the Customer obtains Company provided Switched Access Service.

(1) Limitations

- (a) A telephone number is not provided with Carrier Common Line.
- (b) Detail billing is not provided for Carrier Common Line.
- (c) Directory listings are not included in the rates and charges for Carrier Common Line.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 21
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.2 Standard Rate Categories (cont'd.)

(A) Carrier Common Line (cont'd.)

(1) Limitations (cont'd.)

- (d) Intercept arrangements are not included in the rates and charges for Carrier Common Line.
- (e) All trunk side connections provided in the same combined access group will be limited to the same features and operating characteristics.

(2) Undertaking of the Telephone Company

Where the Customer is provided with Switched Access Service under this tariff, the Company will provide the use of Company common lines by a Customer for access to end users at rates and charges as set forth in Section 5.1.2 following.

(3) Obligations of the Customer

- (a) The Customer facilities at the premises of the ordering Customer shall provide the necessary on-hook and off-hook supervision.
- (b) All Switched Access Service provided to the Customer will be subject to Carrier Common Line charges, excluding the Common Channel Signaling Access exemption.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 22
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.2 Standard Rate Categories (cont'd.)

(A) Carrier Common Line (cont'd.)

(4) Common Channel Signaling Access Exemption

The Common Channel Signaling Access Signal Transfer Point (STP) Port Termination charge, as set forth in Section 5.1.3(F) following, is not subject to a Carrier Common Line charge.

(5) Rate Regulations

- (a) The Carrier Common Line charges will be billed per access minute to each Switched Access Service Customer.
- (b) When the Customer reports interstate and intrastate use of Switched Access Service, the Carrier Common Line charges will be billed only to intrastate interLATA and/or intraLATA Switched Access Service access minutes based on the data reported by the Customer set forth in Section 2.3.3 preceding.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 23
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.2 Standard Rate Categories (cont'd.)

(B) Local Transport

The Local Transport rate category provides for transmission facilities between the Customer's premises or collocated interconnection location and the Company's end office switch(es) where the Customer's traffic is switched to originate or terminate its communications.

Except as stated in the following paragraph, Local Transport service is provided in conjunction with Bell Atlantic Telephone Company, Inc.. Charges for Local Transport service are computed in accordance with Section 2.6.5 preceding (Ordering, Rating, and Billing of Access Services Where More Than One Exchange Telephone Company Is Involved). For purposes of determining Local Transport Mileage, distance will be measured from the wire center that normally serves the Customer's premises to the end office switch(es).

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 24
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.2 Standard Rate Categories (cont'd.)

(B) Local Transport (cont'd.)

The Company will provide Direct Trunked Transport between a Customer's premises and the Company's end office switch(es) upon request. At the Customer's option, Entrance Facility, Direct Trunked Transport, and STP Link Transport, may be provided by the Company, by the Customer, or by another carrier. If Direct Trunk Transport facilities are terminated at a Company end office switch location by a Customer, or by another carrier on behalf of a Customer, Entrance Facility Termination charges as described in 3.1.2(B)(1) will apply, but no other Local Transport elements will be charged. Where Common Channel Signaling Access is ordered by a Customer that uses Direct Trunk Transport facilities, the STP Port charge as described in 3.1.2(B)(7) will also apply.

The following paragraphs describe the Local Transport rate elements.

Local Transport - Entrance Facility;
Common Switched Transport;
Transport Multiplexing;
Direct Trunked Transport;
Interconnection Charge;

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 25
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.2 Standard Rate Categories (cont'd.)

(B) Local Transport (cont'd.)

(1) Local Transport-Entrance Facility

A Local Transport-Entrance Facility provides the communication path between a Customer's premises and the Company serving wire center of that premises for the sole use of the Customer. The Local Transport-Entrance Facility category is comprised of a DS1 rate. A Local Transport-Entrance Facility is required whether the Customer's premises and the serving wire center are located in the same or different buildings.

(2) Local Transport-Common Switched Transport

(a) The Local Transport Termination rate provides for that portion of the voice frequency transmission path at the end office and at the Customer's premises.

(b) The Local Transport Facility rate provides for that portion of the voice frequency transmission path between the end office and at the Customer's premises.

(3) Transport Multiplexing

The Local Transport multiplexing feature allows for a DS3 facility to be channelized into 28 DS1 services or for a DS1 facility to be channelized into 24 Voice Grade or Voice Grade equivalent services. Multiplexing is available at the serving wire center of the customer premises or a collocation location, or at the company's premises. The multiplexing rates and charges are set forth in PSC Tariff No 2 Telephone Section 5.1.3.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 26
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.2 Standard Rate Categories (cont'd.)

(B) Local Transport (cont'd.)

(4) Local Transport- Direct Trunked Transport

The Local Transport-Direct Trunked Transport provides the transmission path from the serving wire center of the Customer's premises to an end office or as an option from the serving wire center to a tandem. This transmission path is dedicated to the use of a single Customer.

The Local Transport-Direct Trunked Transport rate category is comprised of a monthly fixed rate and a monthly per mile rate based on the facility provided. The fixed rate provides the circuit equipment at the ends of the transmission links. The per mile rate provides the transmission facilities, including intermediate transmission circuit equipment, between the end points of the circuit. The Local Transport- Direct Trunked Transport rate is the sum of the fixed rate and the per mile rate. For purposes of determining the per mile rate, mileage shall be measured as airline mileage between the serving wire center of the Customer's premises and the end office or directly to the access tandem using the V&H coordinates method.

(5) Local Transport-Interconnection Charge

The Local Transport-Interconnection Charge provides for interconnection with the Company's Switched Access network. This rate element will be applied to all Switched Access minutes of use (except Local Exchange Access Service) that originate or terminate at a Company end office.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 27
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.2 Standard Rate Categories (cont'd.)

(B) Local Transport (cont'd.)

(6) Local-Transport Facilities

DS1 facilities are available for Local Transport-Entrance Facilities and for Local Transport-Direct Trunked Transport facilities. A DS1 facility is capable of transmitting electrical signals at a nominal 1.544 Mbps, with the capability to channelize up to 24 voice-frequency transmission paths.

(7) Common Channel Signaling Access

Common Channel Signaling Access (CCSA) is comprised of a STP Port Termination rate and a STP Link Transport rate.

The STP Port Termination rate provides for the point of termination to the signal switching capability of the STP.

The STP Link Transport rate provides for the transmission facilities between the serving wire center of the customer designated premises and the Company STP.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 28
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.2 Standard Rate Categories (cont'd.)

(B) Local Transport (cont'd.)

(8) Interface Groups

The Interface Group is provided for terminating the Local Transport at the Customer's premises. The Interface Group provides a specified premises Interface. Where transmission facilities permit, the individual transmission path between the Customer's premises and the first point of switching may at the option of the Customer be provided with optional features.

Interface Group 1 provides DS1 level digital transmission at the point of termination at the Customer's premises. The interface is capable of transmitting electrical signals at a nominal 1.544 Mbps, with the capability to channelize up to 24 voice frequency transmission paths.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 29
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.2 Standard Rate Categories (cont'd.)

(C) End Office

The End Office rate category provides the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the Company's end office. The End Office rate category consists of the Local Switching rate element.

The Local Switching rate element provides for: a) the use of end office switching equipment; b) the terminations for the end user common lines terminating in the local end office; and c) the termination of a call at a Company Intercept operator or recording. The operator or recording tells a caller why a call, as dialed, could not be completed, and if possible, provides the correct number. Intercept rates are assessed to a Customer based on the total number of access minutes.

Automatic Number Identification (ANI) provides the automatic transmission of a seven or ten digit number and information digits to the Customer's premises for calls originating in the LATA, to identify the calling telephone number. The ANI feature is an end office software function which is associated on a call-by-call basis with (1) all individual transmission path in a trunk group routed directly between an end office and a Customer's premises or, where technically feasible, with (2) all individual transmission paths in a trunk group between an end office and an access tandem, and a trunk group between an access tandem and a Customer's premises.

The Shared End Office Trunk Port provides for the termination of Tandem Switched Transport to an end office. Access minutes for all Switched Access Service subject to the Shared End Office Trunk Port will be multiplied by the per minute rate set forth in PSC No 2 Telephone Section 5.1.4.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 30
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.3 Other Rate Categories

(A) 800 Data Base Access Service

800 Data Base Access Service is a service offering utilizing originating trunk side Switched Access Service. The service provides for the forwarding of end user dialed 800 calls to a Company Service Switching Point which will initiate a query to the database to perform the Customer identification and delivery function. The call is forwarded to the appropriate Customer based on the dialed 800 number. In addition, the Customer has the option of selecting the 800 Optional Features Package. Any dial around compensation relating to pay telephones will be billed in accordance to procedures and rates proscribed by the Federal Communications Commission. The Company reserves the right to bill end users of its toll free service for any dial around compensation costs the Company may incur.

(1) Customer Identification Charge

The 800 Data Base Access Service Customer Identification applies for the identification of the appropriate Customer. The charge is assessed to the Customer on a per query basis and may include an area of service which may range from a single NPA/NXX to an area consisting of all LATAs and NPAs in the State of New York.

(2) Customer Delivery Charge

The 800 Data Base Access Service Delivery Charge applies for the delivery of the dialed 800 ten-digit number. The charge is assessed to the Customer on a per query basis and may include an area of service which may range from a single NPA/NXX to an area consisting of all LATAs and NPAs in the State of New York.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 31
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (cont'd.)

3.1.3 Other Rate Categories (cont'd.)

(A) 800 Data Base Access Service (cont'd.)

(3) 800 Optional Features Package

The 800 Optional Features Package, available only with 800 Data Base Access Service, provides feature functionality in addition to the basic query. The feature package may include various destination options such as POTS Translation, carrier selection, time of day routing, day of week routing, specific date routing, geographic routing, routing based on percent of allocation, and emergency routing profiles.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 32
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (Cont'd.)

3.1.3 Other Rate Categories

(B) Local Exchange Access Service

1) Definition

As used in this section, "local exchange call" means a telephonic communication (a) that is originated by a company that is authorized by the appropriate regulatory agency to provide local exchange telephone service, (b) that originates and terminates within a single "exchange area" or "local calling area" as defined in the approved tariffs of the originating company, and (c) that is dialed to an NPA-NXX code directly assigned to the Company in the State of New York.

2) Description

Local Exchange Access Service is a service offering providing trunk side access to the Company's end office switches in the terminating direction only, for use by authorized providers of local exchange telephone service for the completion of local exchange calls that originate in the State of New York and terminate to the Company's end users in the State of New York. Local Exchange Access Service must be provided to a Point of Interface (POI) which will be established jointly by the Company and the customer at a location within the State of New York and in the same LATA as the Company end office at which the local exchange call will terminate. Local Exchange Access Service provides a transmission path between the POI and the Company's end user.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 33
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (Cont'd.)

3.1.3 Other Rate Categories (cont'd.)

(B) Local Exchange Access Service (Cont'd.)

3) Obligations of the Local Exchange Provider

- (a) The Company may request an annual audit of the authorized local exchange provider billings for Local Exchange Access Services (calls originating from the Company's end-user to the authorized local exchange provider's end-user). The audit requirement is needed to ensure accurate billing between local exchange calls and non-local exchange calls.
- (b) The authorized local exchange provider will be requested to provide a forecast of total usage by each trunk group or facility ordered from the Company for each POI used in a Local Exchange Access Service arrangement.

4) Rating of Local Exchange Access Service

For billing purposes, Local Exchange Access Service calls originating from an authorized local exchange provider and terminating on the Company's network (for completion to a Company end user) will be rated at the Company's end office.

5) Rate Regulations

Local Exchange Access Service will consist of the following rate categories.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 34
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (Cont'd.)

3.1.3 Other Rate Categories (cont'd.)

(B) Local Exchange Access Service (cont'd.)

5) Rate Regulations (cont'd.)

(a) Terminating Usage

The Terminating Usage rate will be applied on a per minute-of-use basis, as set forth in 5.1.6 following, for the completion of calls from a authorized local exchange provider end-user to a Company end-user.

(b) Direct Trunked Transport

Direct Trunked Transport provides the communication path between an authorized local exchange provider's POI and the Company's end office for the sole use of the authorized local exchange provider. The Direct Trunked Transport rates are billed on a monthly recurring and a per mile basis as specified in Section 5.1.3(C) of this tariff. A Customer may use a single Direct Trunk in conjunction with Local Exchange Access Service and other Switched Access Services. The Company shall require the Customer to file a Percentage of Local Usage (PLU) report which should, upon ordering Direct Trunked Transport from the Company, be revised on a quarterly basis.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 35
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1 Access Services (Cont'd.)

3.1.3 Other Rate Categories (cont'd.)

(B) Local Exchange Access Service (cont'd.)

5) Rate Regulations (cont'd.)

(c) Service Orders

The Service Order charges as specified in Section 5.1.1 of this tariff will apply on a per order basis.

(d) Other Standard Charges

Standard charges set forth in 3.1.2 do not apply to Local Access Service, except for the specific rate elements identified in (b) and (c) above.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: August 11, 2008

Section 3 Leaf: 35.1
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.1.4 RATES AND CHARGES

3.1.4.1 Recurring Charges

1.	Local Switching Per Access Minute:	<u>Minimum</u> \$0.005	<u>Maximum</u> \$0.05
2.	Local Transport Per Access Minute:	<u>Minimum</u> \$0.0001	<u>Maximum</u> \$0.02
3.	800 Data Base Access Service Per Query:	<u>Minimum</u> \$0.001	<u>Maximum</u> \$0.02

Notwithstanding the maximum rate levels shown in this tariff, total combined charges for intrastate switched rates, on an average per-minute of use basis, including switching, transport and carrier common line (CCL), cannot exceed the average rate per-minute realized by the largest carrier in the LATA, without a showing that higher rates are cost-based and in the public interest, pursuant to the Commission's Order in Cases 94-C-0095 and 28425 (Opinion 98-10, issued and effective June 2, 1998).

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 36
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.2 Miscellaneous Services

3.2.1 Presubscription

- (A) Presubscription is an arrangement whereby an end user may select and designate to the Company an interexchange carrier (IC) to access, without an access code, for intrastate interLATA calls and interstate interLATA calls subject to the Company's FCC Access Tariff. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select as its PIC the Company, or any other IC that orders originating Feature Group D Switched Access Service at the end office that serves the end user. After the end user's initial selection of a predesignated IC, for any additional change in selection, a non-recurring charge, as set forth in Section 5.2.1, applies.
- (B) At the request of a new or existing end user served by a Feature Group D end office, the Company will provide a list of ICs the end user may select as its PIC. At no additional charge for the initial selection, the customer may choose either of the following options.
- Designate an IC as a PIC and dial 10XXX or 101XXXX to reach other ICs.
 - Designate that they do not want to be presubscribed to any IC and choose to dial 10XXX or 101XXXX for all calls to all ICs.

New end users subscribing to the Company's Exchange Access Service which do not specify a PIC will default to the Company as their initial PIC selection. Subsequent to the installation of Exchange Access Service, and after the end user's initial selection of a PIC, for any additional change in selection, a nonrecurring charge as set forth in Section 5.2.1, applies. This charge is billed to the end user which is the subscriber to the Exchange Access Service and applies only for selection of an IC which provides only intrastate service.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 37
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.2 Miscellaneous Services (Cont'd.)

3.2.2 Number Portability

(A) General

Number Portability is a service arrangement provided by the Company to subscribers of the Company's Local Exchange Access Service, as set forth in 3.1.3(B) preceding. Number Portability allows an End User who switches from the Company's local exchange service to that of another certified local exchange carrier to retain the use of their existing Company assigned telephone number, provided the customer remains at the same location.

Number Portability utilizes a telephone number and electronic switching facilities to automatically forward all incoming calls to the Company assigned telephone number to the terminating telephone number assigned by another certified local exchange carrier.

Number Portability provides a single call path for the forwarding of no more than one simultaneous call to the forwarding call number. Additional call paths for the forwarding of multiple simultaneous calls are available on a per path basis at an additional charge.

All other access, local and toll rates and charges for all services ordered by the Customer, as set forth in other sections of this tariff and the Company's local exchange and federal access tariffs, continue to apply.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 38
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.2 Miscellaneous Services (Cont'd.)

3.2.2 Number Portability (Cont'd.)

(B) Regulations

- 1) Number Portability is offered where facilities permit.
- 2) The Customer is solely responsible for obtaining authorization from the end user for the handling of the disconnection of the end user's service with the Company, the provision of service by the Customer, and the provision of Number Portability. The Company, at its discretion, may require the Customer to provide written evidence of its authority to act on behalf of the end-user.
- 3) The Customer is required to provide sufficient terminating facilities and service at the terminating end of a forwarded call to adequately handle all traffic to that location and is solely responsible to ensure that its facilities, equipment and services do not interfere with or impair any facility, equipment or service of the Company or any of its end users.
- 4) End to end transmissions characteristics may vary depending on the distance and routing necessary to complete calls over facilities and the fact that another carrier is involved in provisioning of service.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: June 17, 2006

Section 3 Leaf: 39
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.2 Miscellaneous Services (Cont'd.)

3.2.2 Number Portability (Cont'd.)

(C) Rate Regulations

Number Portability will consist of the following rate categories.

1) Number Ported

A monthly recurring charge for each number ported shall apply. An additional monthly recurring charge per additional call path per ported number shall apply. Charges are as set forth in 5.2.2 following.

2) Basic Line Service

A Basic Line non-recurring charge, as set forth in the Company's New York P.S.C. Tariff No. 1, Section 5, applies per number ported. The charge is not applicable to the additional call paths if ordered coincident with the initial Number Portability request. If ordered subsequent to the initial request, the charge applies on a per order basis.

3) Service Orders

Service Order charges as specified in Section 5.1.1 of this tariff will apply on a per order basis.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: September 5, 2006

Section 3 Leaf: 40
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.2 Miscellaneous Service (cont'd)

3.2.3 Telecommunications Service Priority

A. General

- 1). The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

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PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: September 5, 2006

Section 3 Leaf: 41
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.2 Miscellaneous Service (cont'd)

3.2.3 Telecommunications Service Priority (cont'd)

A. General (cont'd)

2) The TSP program has two components, restoration and provisioning.

a) A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.

b) A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

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PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: September 5, 2006

Section 3 Leaf: 42
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.2 Miscellaneous Service (cont'd)

3.2.3 Telecommunications Service Priority (cont'd)

B. TSP Request Process

1) Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

- a) Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership

National Security Posture and U.S. Population Attack Warning

Public Health, Safety, and Maintenance of Law and Order

Public Welfare and Maintenance of National Economic Posture

- b) Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as Customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
- c) Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
- d) For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.

PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: September 5, 2006

Section 3 Leaf: 43
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.2 Miscellaneous Service (cont'd)

3.2.3 Telecommunications Service Priority (cont'd)

B. TSP Request Process (cont'd)

1) Restoration (cont'd)

e) Submit the SF 315 to the OPT.

f) Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

2) Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2a. above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.18.2.A above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

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PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: September 5, 2006

Section 3 Leaf: 44
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.2 Miscellaneous Service (cont'd)

3.2.3 Telecommunications Service Priority (cont'd)

C. Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

- 1) Identify telecommunications services requiring priority.
- 2) Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- 3) Accept TSP services by the service due dates.
- 4) Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- 5) Pay the Company any authorized costs associated with priority services.
- 6) Report to the Company any failed or unusable services with priority levels.
- 7) Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- 8) Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

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PSC NO: 4 TELEPHONE
Broadwing Communications, LLC
Initial Effective Date: September 5, 2006

Section 3 Leaf: 45
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.2 Miscellaneous Service (cont'd)

3.2.3 Telecommunications Service Priority (cont'd)

D. Responsibilities of the Company

The Company will perform the following:

- 1) Provide TSP service only after receipt of a TSP authorization code.
- 2) Revoke TSP services at the direction of the end-user or OPT.
- 3) Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- 4) Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- 5) Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- 6) Confirm completion of TSP service order activity to the OPT.
- 7) Participate in reconciliation of TSP information at the request of the OPT.
- 8) Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.
- 9) Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.

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PSC NO 4
Broadwing Communications, LLC
Initial Effective Date: September 5, 2006

Section 3 Leaf: 46
Revision 0
Superseding Revision 0

SERVICE AND RATE DESCRIPTIONS

3.2 Miscellaneous Service (cont'd)

3.2.3 Telecommunications Service Priority (cont'd)

D. Responsibilities of the Company (cont'd)

- 10) Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- 11) Disclose content of the NS/EP TSP database only as may be required by law.
- 12) Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

E. Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted Customer of the action to be taken.

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