### The Champlain Telephone Company

Section 4 First Revised Page 1 Superseding Original Page 1

COMPANY SPECIFIC SERVICES

### A. Feature Savings Package(s):

The following Savings Packages are discounted billing arrangements. All regulations applicable to the Custom Calling, CLASS and Supplemental Features included in these Savings Packages, as specified in Section 7 of the New York State Telecommunications Association, Inc. P.S.C. No. 2 - Telephone tariff, apply to those services and features when offered as part of the Savings Packages.

Package	Rates		
-	Residential	Business	
<b>Convenience Calling Package:</b> Caller ID with Name and Number, Call Return (*69) Flat rate, Call Rejection, Selective Call Rejection, Call Waiting and Call Forwarding	\$8.95	N/A	
<b>Convenience Calling Plus:</b> Includes all the features listed in the Convenience Calling Package and Caller ID with Name and Number with call waiting	\$9.95	N/A	
Advanced Call ID Package Call ID with Name and Number, Call ID with Call Waiting	\$7.95	N/A	
Business Convenience Package Call ID Name and Number and Call Wai	ting \$N/A	\$3.00	
<b>Biz Package</b> Includes all Custom Calling or CLASS F <i>Must subscribe to all portions of either th</i> <i>PrimeLink to receive special pricing.</i>		\$3.00 (N) Package of Subsidiary,	

Date Issued: July 26, 2010 Date Effective: August 9, 2010 Issued By: Trent L. Trahan, President, Champlain, New York

The Champlain Telephone Company

Section 4 Original Page 1.1

#### COMPANY SPECIFIC SERVICES

#### A. Feature Savings Package(s):

The following Savings Packages are discounted billing arrangements. All regulations applicable to the Custom Calling, CLASS and Supplemental Features included in these Savings Packages, as specified in Section 7 of the New York State Telecommunications Association, Inc. P.S.C. No. 2 - Telephone tariff, apply to those services and features when offered as part of the Savings Packages.

Package	Rates	
	Residential	Business
*Prime Choice	\$0.01	N/A
Call Waiting		
Call Forwarding		
Anonymous Call Rejection		
Call ID Name and Number service		

The Company waives all installation charges associated with this offering.

\* Only Residential customers subscribing to the Company's Basic Local Service and to its subsidiary, PrimeLink Long Distance's Prime Choice Unlimited Package are eligible for this package.

The Champlain Telephone Company

Section 4 Original Page 2

# COMPANY SPECIFIC SERVICES

- B. Optional Local Service Package (s):
  - 1. Champs Choice Package
    - i. Description

The following Optional Local Service Savings Package(s) is a discounted billing arrangement, which permits a customer to receive Local service, Custom Calling and CLASS Features in one convenient package.

The package includes: Residential one-party line; Call ID Name and Number; Anonymous Call Rejection; Call Waiting and Call Forwarding.

- ii. Conditions and Limitations
  - a. The rules, regulations, and limitations as specified in Sections 1 and 7 of the New York State Telecommunications Association, Inc. P.S.C. No. 2 - Telephone for Residential One-Party Line and Feature services will apply as part of this package.
  - b. Champs Choice Package is only available to those customers that also subscribe to the Champs Choice package or Champs Choice Plus Package as it appears in the PrimeLink, Inc. PSC No. 1 -Telephone Tariff and Primelink Champs Choice DSL Product.
  - c. Champs Choice Package applies per telephone line at a single location within the Company's service territory.

Date Issued: September 9, 2005

Date Effective: September 23, 2005

Issued By: Trent L. Trahan, President, Champlain, New York

The Champlain Telephone Company

Section 4 Original Page 3

# COMPANY SPECIFIC SERVICES

- B. Optional Local Service Package (s):
  - 1. Champs Choice Package (Cont'd)
    - ii. Conditions and Limitations
      - d. Unless terminated via a mutual agreement between the Champs Choice Package customer and the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Package continues to be offered by the Company.
      - e. Service Charges, as described in Section 3 of this tariff, apply to requests for new and additional Champs Choice Package lines, and moves of existing lines. Service Charges will not apply when the Champs Choice Package replaces an existing Local Exchange Service or if the customer requests to switch to Local Exchange Service after the Package has been terminated.
      - f. Champs Choice Package customers are not eligible for any other packages, discounts or promotional offerings associated with the Services included in the Package, unless specifically provided for in a promotional offering.
      - g. Customers enrolled in the Package, who fail to pay the entire rate per month, will have all existing Champs Choice Package services converted to the applicable tariff a-la-carte rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

Date Issued: September 9, 2005

Date Effective: September 23, 2005

Issued By: Trent L. Trahan, President, Champlain, New York

### The Champlain Telephone Company

1.

Section 4 Original Page 4

# COMPANY SPECIFIC SERVICES

- B. Optional Local Service Package (s):
  - Champs Choice Package (Cont'd) iii. Rates a. Champlain & Rouses Point Residential Customers \$17.97
    - b. Moores Residential Customers \$19.06

Date Issued: September 9, 2005

Date Effective: September 23, 2005

Issued By: Trent L. Trahan, President, Champlain, New York