

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 1
Revision: 0
Superseding Revision:

Windstream New York, Inc.

GENERAL SUBSCRIBER
SERVICES TARIFF

For Telephone Service

(SUPERCEDES P.S.C. NO. 3 for ALLTEL NEW YORK, INC.)

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 2
Revision: 0
Superseding Revision:

TABLE OF CONTENTS (Listing of Sections)

Section 0.	Title Page, Table of Contents, and Administrative Index
Section 1.	Explanation of Terms
Section 2.	General Rules and Regulations
Section 3.	Individual, Party and Private Branch Exchange Service
Section 4.	Coin Access Line Service
Section 5.	Mileage
Section 6.	Miscellaneous Services
Section 7.	Listings
Section 8.	Connection, Restoral and Construction Charges
Section 9.	Moves and Changes
Section 10.	Local Exchange Schedule
Section 11.	Advanced Digital Services
Section 12.	IntraLATA Toll Message Telecommunications Service

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 3
Revision: 0
Superseding Revision:

TABLE OF CONTENTS DETAIL

	<u>PAGE</u>
Section 0. Title Page	1
Table of Contents, Listing of Sections	2
Table of Contents, Detail	3-19
Administrative Index	20-29

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 4
Revision: 0
Superseding Revision:

TABLE OF CONTENTS DETAIL

	<u>PAGE</u>
SECTION 1. EXPLANATION OF TERMS	1-7

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: January 1, 2008

Section: 0 Leaf: 5
Revision: 1
Superseding Revision: 0

TABLE OF CONTENTS DETAIL

SECTION 2 - GENERAL RULES AND REGULATIONS

	<u>PAGE</u>
A. APPLICATIONS OF RATES AND CHARGES	1-4
1. Application Form	1
2. Business and Residence Rates	1-2
3. Power Supply	3
4. Special Charges	3
5. Flexible Pricing Plan	4
B. USE OF SERVICE AND FACILITIES	4-11
1. Use of Service	4-8
2. Use and Ownership of Directories and Unauthorized Attachments.	8
3. Use and Ownership of Equipment	8
4. Connection of Customer Provided Equipment	8-11
(1) Responsibility of the subscriber	8-9
(2) Direct electrical connection	9
(3) Acoustic and inductive connections	10
(4) Responsibility of telephone company	10
(5) Violation of regulations	10-11
C. OBLIGATION OF THE TELEPHONE COMPANY	12
D. LIABILITY	12-16
1. Liability of Subscriber for Loss of or Damage to Equipment	12
2. Liability of Telephone Company for Errors, etc.	12
3. Liability of Telephone Company for Directory Errors	12-14
4. Liability of Telephone Company for Service Interruptions	14-15
5. Liability of Subscriber Utilizing Customer Provided Equipment	15
6. Liability of Telephone Company to Subscriber Utilizing Customer Provided Equipment	16
7. Customer Provided Equipment Caused Service Interruptions	16
E. TELEPHONE NUMBER CHANGES	16
F. ACCESS TO SUBSCRIBER'S PREMISES	16
G. MINIMUM CHARGES	17-18
1. General	17
2. Charges Based on Period of Actual Service	17
H. PAYMENTS AND TERMINATION OF SERVICE	18-29
1. Advance Payments and Deposits	18-21
2. Responsibility for Local and Toll Message Charge	21
3. Payment of Charges	21-22
Dishonored Checks	23
4. Suspension and Termination for Non-Payment	23-27
5. Termination for Cause Other Than Non-Payment	27-28
6. Termination by Notice	28
7. Late Payment Charge	29
8. Backbilling	29
9. Miscellaneous Fees Associated with Payments	29 (N)
a. Payment Convenience Fee for Payment Made Via Telephone Call	29 (N)

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 6
Revision: 0
Superseding Revision:

TABLE OF CONTENTS DETAIL

SECTION 2 - GENERAL RULES AND REGULATIONS

	<u>PAGE</u>
I. SPECIAL ARRANGMENTS	30
J. INTERCONNECTION OF SUBSCRIBER PROVIDED INSTRUMENTS	31-32
1. General	31
2. Regulations	31-32
K. INTERCONNECTION OF CUSTOMER PROVIDED INSIDE WIRE	32-33
1. General	32
2. Regulations and Rates	32-33
3. Connection	33
L. RESERVED FOR FUTURE USE	33
M. TELECOMMUNICATIONS SERVICE PRIORITY	34-38
1. General	34
2a. TSP Request Process – Restoration	34-35
2b. TSP Request Process – Provisioning	35
3. Responsibilities of the End User	35-36
4. Responsibilities of the Company	36 - 37
5. Preemption	37
6. Rates and Charges	38
N. CRITICAL FACILITIES ADMINISTRATION SERVICE	39-40
O. DISCOUNTED SERVICE FOR CUSTOMERS WITH IMPAIRED HEARING OR SPEECH	41-42
1. Discount in Terminal Equipment Charges	41
2. Discount in Toll and Leased Circuit Charges	41
3. Discount in Hard-of-Hearing Handset Charges	41
4. Term "Handicapped Person" used w/Persons having a Speech or Hearing Impairment	32
5. Certification for Discount	32
P. INSTALLMENT PAYMENT PLAN	43
Q. QUARTERLY PAYMENT PLAN	43
R. SCHOOLS AND LIBRARIES DISCOUNT PROGRAM	43-45
1. General	43-44
2. Regulations	44-45
3. Discounted Rates For Schools and Libraries	45
S. HEALTH CARE PROVIDERS SUPPORT PROGRAM	46-47
1. General	46
2. Regulations	46-47
3. Rates and Charges	47
T. SERVICES INELIGIBLE FOR SCHOOLS AND LIBRARIES DISCOUNT	48
U. SCHOOLS AND LIBRARIES DISCOUNT MATRIX	48

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 7
Revision: 0
Superseding Revision:

TABLE OF CONTENTS DETAIL

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE
SERVICE

	<u>PAGE</u>
A. INDIVIDUAL AND PARTY LINE SERVICE	1
B. RESERVED FOR FUTURE USE	1
C. PRIVATE BRANCH EXCHANGE SERVICE	2-3
1. Rates and Charges	2
2. Charges to be Collected by the Hospital	3
D. SEMI-PUBLIC BRANCH EXCHANGE SERVICE	3-6
1. Rates and Charges	4
2. Rates and Surcharges Which Shall be Charged Guests, Patrons, and Tenants of Hotels, Motels, Apartment Houses and Clubs	4-5
3. Regulations	6
4. Charges to be collected by Hotels	6
E. DATAPATH SERVICE.	7-8
1. General	7
2. Regulations	7
3. Rates	8
F. DIALAN SERVICE	9-10
1. General	9
2. Regulations	9
3. Rates	9-10
G. RESERVED FOR FUTURE USE	11

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: July 1, 2012

Section: 0 Leaf: 8
Revision: 1
Superseding Revision: 0

TABLE OF CONTENTS DETAIL

SECTION 3 - INDIVIDUAL, PARTY AND PRIVATE BRANCH EXCHANGE SERVICE

	<u>PAGE</u>	
H. MEASURED BUSINESS SERVICE	11	
I. DIRECT INWARD DIALING SERVICE	12-13	
1. General	12	
2. Regulations	12	
3. Rates and Charges	13	
J. CUSTOM CALLING SERVICE	13-20	
1. General	13	
2. Descriptions	13-18	
3. Rates	18-19	
4. Promotional Sales Campaigns	19	
5. Disaster Assistance Plan	20	
J1. ENHANCED CUSTOM CALLING SERVICES	21-33	
1. General	21	
2. Descriptions	21-28	
3. Regulations	29-30	
4. Rates	31-34	
J2. CUSTOM CALLING LOCAL AREA SIGNALING SERVICE - PER USE	35	
1. General	35	
2. Rates	35	
J3. BUSINESS CALLING PACKAGES	36	
K. LIFELINE TELEPHONE SERVICE	37-39	
K1. RESERVED FOR FUTURE USE	--	D
L. ENHANCED CENTREX	41-49	
1. General	41-42	
2. Rates	43-45	
3. Rate Stability Option	45-47	
4. Station Message Detail Recording (SMDR)	48-49	
M. REMOTE CALL FORWARDING SERVICE	50-51	
1. General	50	
2. Regulations	50-51	
3. Rates	51	
N. OPTIONAL CALL SCREENING	52	
O. BUNDLED SERVICE OFFERINGS	53	

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 9
Revision: 0
Superseding Revision:

TABLE OF CONTENTS DETAIL

SECTION 4 - COIN ACCESS LINE SERVICE

	<u>PAGE</u>
A. COIN ACCESS LINE SERVICE	1-3
1. Definition	1
2. Regulations	1
3. Rates and Charges	2-3

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 10
Revision: 0
Superseding Revision:

TABLE OF CONTENTS DETAIL

SECTION 5 - MILEAGE

	<u>PAGE</u>
A. General	1
B. SPECIAL LIMITATIONS AND CONDITIONS	1
C. LOCALITY MILEAGE	2-3
1. Definitions	2
2. Rates – except for Clymer	2
3. Rates – For Clymer	3
D. FOREIGN EXCHANGE	4-9
1. Definitions	4
2. Regulations	4
3. Rates and Method of Measurement	4-9
E. MILEAGE SERVICES ON LINES BETWEEN CUSTOMER LOCATIONS	9-12
1. Definitions	9
2. General	9
3. Regulations	10
4. Rates and Method of Measurement	11-12
Within an Exchange- On Premise	11
Within an Exchange- Off Premise	11
Between Exchanges	11-12
F. INTERCEPT & BRIDGED EXTENSION LINES	12
G. PROGRAM TRANSMISSION SERVICE AND MILEAGE	13
1. Definitions	13
2. Regulations	13
3. Rates	14
H. TOLL SUBSTITUTE CHARGES (ENFIA)	15
I. FOREIGN CENTRAL OFFICE SERVICE	16
1. Definitions	16
2. Regulations	16
3. Rates and Method of Measurement	16

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: March 26, 2008

Section: 0 Leaf: 11
Revision: 2
Superseding Revision: 1

TABLE OF CONTENTS DETAIL
SECTION 6 - MISCELLANEOUS SERVICES

	<u>PAGE</u>	
A. TEL TOUCH CALLING SERVICE	1-2	
1. General	1	
2. Rates and Charges	1-2	
B. CUSTOMER TRANSFER SERVICE	3	
1. General	3	
2. Regulations	3	
3. Rates and Charges	3	
C. MULTIPLE BILL CHARGES	4	
1. General	4	
2. Regulations	4	
3. Rates and Charges	4	
D. AUTOMATIC RINGDOWN	5	
1. Regulations	5	
2. Rates	5	
E. CALL USAGE DETAIL LISTS	6	
1. General	6	
2. Charges	6	
F. SPECIAL EQUIPMENT FOR HEARING OR SPEECH IMPAIRED CUSTOMERS	7-8	
G. SIMPLIFIED MESSAGE DESK INTERFACE SERVICE	9-11	
1. General	9	
2. SMDI Feature Description	9-10	
3. Rates and Charges	10-11	
H. NEW YORK RELAY SERVICE	12-13	
I. LIMITED SERVICE OFFERINGS	14-15	
1. General	14	
2. Description	14	
3. Regulations	14-15	
J. NATIONAL AND REVERSE DIRECTORY ASSISTANCE	16	
K. DIRECTORY ASSISTANCE SERVICE	17	
L. RETAINED OR ADVANCED NUMBER SERVICE	18	
M. UNIVERSAL EMERGENCY NUMBER SERVICE 911	19-26	
1. General	19	
2. Glossary of Terms	19-20	
3. Description	20-22	
4. Regulations	23-25	
5. Application of Rates	25-26	
6. Rates	26	
N. CONNECTION OF COMMERCIAL MOBILE RADIO SERVICE PROVIDERS TO E911 SERVICES	27-30	
O. 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE	31-35	
P. VACATION RATE SERVICE	35.1	
Q. DIRECTORY ASSISTANCE CALL COMPLETION	35.2 (N)	
1. General	35.2	
2. Conditions	35.2-35.3	
3. Rates	35.3 (N)	
ATTACHMENT to Section 6 - Blocking of Content Related Information Services	36	

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 12
Revision: 0
Superseding Revision:

TABLE OF CONTENTS DETAIL
SECTION 7 - DIRECTORY LISTING

	<u>PAGE</u>
A. ALPHABETICAL DIRECTORY	1-7
1. General	1
2. Composition of Listings	2-5
(1) Business service	2-3
(2) Residence service	3
(3) Designations	4
(4) Addresses	4-5
(5) Telephone numbers	5
3. Types of Listings	5-6
(a) Standard listings	5
(b) Indented listings and captions	5
(c) Alternate telephone number listings and night listings	6
(d) Reference listings	6
(e) Duplicate listings	6
4. Free Listings	7
5. Rates for Charge Listings	7
B. CLASSIFIED DIRECTORY	8
1. Definition	8
2. Regulations	8
3. Charges	8
C. NON-PUBLISHED SERVICE	8-10
1. General	8
2. Regulations	9
3. Rates	9-10
D. NUMBER CHANGES AT THE CUSTOMER'S REQUEST	10
E. PREFERENTIAL TELEPHONE NUMBER SERVICE	11-12
1. General	11
2. Charges	12
F. DIRECTORY SUBSCRIBER LISTING INFORMATION	13-14
1. Definition	13
2. General	13
3. Liability of the Company	14
4. Rates and Charges	14

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 13
Revision: 0
Superseding Revision: 0

TABLE OF CONTENTS DETAIL

SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

	<u>PAGE</u>
A. NON-RECURRING SERVICE CHARGES	1-4
1. General	1
2. Schedule of Charges	1
3. Regulations	1-4
B. RESTORAL CHARGES	5
1. General	5
2. Charges	5
C. CONSTRUCTION CHARGES	6-10
1. General	6
2. Construction Along Public Highways	6-8
(a) General	6
(b) Charges	6-8
3. Construction on Private Property	8-10
(a) General	8-9
(b) Charges	9-10
D. UNDERGROUND EXTENSIONS FOR NEW RESIDENTIAL SUBDIVISIONS	10-13
1. Application of Regulations	10
2. Definitions of Terms	11
3. Responsibility of Telephone Company	12-14
4. Responsibility of Applicant	14-15
5. Deposits by Applicant	15
6. Special Conditions	15
E. RESERVED FOR FUTURE USE	15
F. POLE ATTACHMENTS	15
G. DROP RELOCATION	16
H. WAIVER OF NONRECURRING CHARGES FOR MILITARY PERSONNEL	17

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 14
Revision: 0
Superseding Revision:

TABLE OF CONTENTS DETAIL
SECTION 9 - MOVES AND CHANGES

	<u>PAGE</u>
A. GENERAL	1

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: February 22, 2007

Section: 0 Leaf: 15
Revision: 2
Superseding Revision: 1

TABLE OF CONTENTS DETAIL

SECTION 10 - LOCAL EXCHANGE SCHEDULE

	<u>PAGE</u>
A. GENERAL	1
B. INDEX TO EXCHANGES AND RATE EXCHANGE	1
C. TABLE OF LOCAL EXCHANGE ACCESS SERVICE RATES BY EXCHANGE GROUP	2-6
	(D)
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Bemus Point Exchange	7
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	7
C. LOCAL CALLING AREA	8
A. LOCAL SERVICE WITHIN THE BASE RATE AREA...Brewerton-C. Square Exch	9
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	9
C. LOCAL CALLING AREA	9
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Cazenovia Exchange	9
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	10
C. LOCAL CALLING AREA	10
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Chautauqua Exchange	11
B. LOCAL CALLING AREA	11
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Clymer Exchange	12
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	12
C. LOCAL CALLING AREA	12
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Ellington Exchange	13
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	13
C. LOCAL CALLING AREA.	13
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Frewsburg Exchange.	14
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	14
C. LOCAL CALLING AREA.	15
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Fulton Exchange	16
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	16
C. LOCAL CALLING AREA	17
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Gerry Exchange	18
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	18
C. LOCAL CALLING AREA	18
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Jamestown Exchange	19
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	19-20
C. LOCAL CALLING AREA	20

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 16
Revision: 0
Superseding Revision:

TABLE OF CONTENTS DETAIL
SECTION 10 - LOCAL EXCHANGE SCHEDULE

	<u>PAGE</u>
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Kennedy Exchange	21
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	21
C. LOCAL CALLING AREA	21
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Lakewood Exchange	22
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	22-23
C. LOCAL CALLING AREA	23
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Manlius Exchange	24
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	24
C. LOCAL CALLING AREA	24
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Marcellus Exchange	25
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	25
C. LOCAL CALLING AREA	26
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Munnsville Exchange	27
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	27
C. LOCAL CALLING AREA	27
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Panama Exchange	28
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	28
C. LOCAL CALLING AREA	28
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Phoenix Exchange	29
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	29
C. LOCAL CALLING AREA	29
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Randolph Exchange	30
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	30
C. LOCAL CALLING AREA	30
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Shortsville Exchange	31
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	31
C. LOCAL CALLING AREA	31
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Sinclairville Exchange	32
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	32
C. LOCAL CALLING AREA	32

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 17
Revision: 0
Superseding Revision:

TABLE OF CONTENTS DETAIL

SECTION 10 - LOCAL EXCHANGE SCHEDULE

	<u>PAGE</u>
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Steamburg Exchange	33
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	33
C. LOCAL CALLING AREA	34
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....Stedman Exchange	35
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	35
C. LOCAL CALLING AREA	35
A. LOCAL SERVICE WITHIN THE BASE RATE AREA.....West Winfield Exchange	36
B. LOCAL SERVICE OUTSIDE THE BASE RATE AREA	36
C. LOCAL CALLING AREA	36
EXCHANGE SHOWING LOCALITIES SERVED	37-41
Bemus Point	37
Brewerton-Central Square	37
Cazenovia	37
Chautauqua	37
Clymer	37
Ellington	37
Frewsburg	37
Fulton	38
Gerry	38
Jamestown	38
Kennedy	38
Lakewood	38
Manlius	38
Marcellus	38
Munnsville	39
Panama	39
Phoenix	39
Randolph	39
Shortsville	39
Sinclairville	39
Steamburg	39
Stedman	39
West Winfield	40
GROSS REVENUE TAX SURCHARGE	41

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 18
Revision: 0
Superseding Revision:

TABLE OF CONTENTS DETAIL
SECTION 11 - ADVANCED DIGITAL SERVICES

	<u>PAGE</u>
A. ISDN-BRA	1-17
1. General	1-2
2. Circuit Switching Descriptions	2-5
3. Packet Switching Data Service Descriptions	6-8
4. Technical Specifications	8
5. Regulations	9-10
6. Rates and Charges	11-17
B. Digital Channel Service	18-20
1. General	18
2. DCS Packaging	18
3. Technical Specifications	18
4. Regulations and Conditions	19
5. Rates and Charges	19-20
C. ISDN - PRA	21-28
1. General	21
2. Primary Interface Service Arrangement	21-22
3. Circuit Switched Service Descriptions	22-23
4. Technical Specifications	23-24
5. Regulations and Conditions	24-27
6. Rates and Charges	27-28

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 19
Revision: 0
Superseding Revision:

TABLE OF CONTENTS DETAIL

SECTION 12 - INTRALATA TOLL MESSAGE TELECOMMUNICATIONS SERVICE

	<u>PAGE</u>
A. Application of Tariff	1
B. General Regulations	1-2
C. Basis for Establishing Rates	2-4
D. Two Point Service	5
(1) Classes of Service	5
a. Dial Station-to-Station	5
b. Operator Station-to-Station and Person-to-Person	5-6
(2) Collection of Charges	7
(3) Initial and Overtime Periods	7-8
(4) Initial and Overtime Rates	8-11
(5) Procedure for Ascertaining a Rate	12
E. WATS.	12-18
F. Dial-A-Visit Service	19
G. Windstream Volume Discount Plan.	20
H. Windstream Latawide Calling Plans	21-22
I. Rate Centers and Central Offices	23-40

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 20
Revision: 0
Superseding Revision:

ADMINISTRATIVE INDEX

	<u>SECTION</u>	<u>PAGE</u>
Access to Subscriber's Premise	2	16
Acoustic and Inductive Connections	2	10
Addresses - Alphabetical Directory	7	4-5
Adjacent Central Office Districts (Def.)	1	1
Advance Payments and Deposits	2	18-21
Advanced Digital Services (ADS)	11	1
Alphabetical Directory	7	1-8
Alternate Telephone Number Listings and Night Listing	7	6
Apartment House (Def.)	1	1
Application Form	2	1
Application of Rates and Charges	2	1-4
Application of Regulations for Underground Extensions For New Residential Subdivisions	8	10
Automatic Ringdown Circuits	6	5
Base Rate Area (Def.)	1	1
Basic Schedule of Group Rates	10	2-6
Basic Rate Access (BRA)	11	1
Bemus Point Exchange	10	7-8
Billing Practices - Foreign Exchange Line Mileage	5	4-9
Boarding House (Def.)	1	1
Brewerton-Central Square Exchange	10	9
Bridged Line (Def.)	1	1
Building (Def.)	1	1
Bundled Service Offerings	3	53
Business and Residence Rates	2	1-2
Business Calling Packages	3	36
Business Service - Composition of Listings	7	2-3
Call Forward - Custom Calling Services	3	14
Call Reverting	3	15
Call Screening	3	52
Call Usage Detail Lists	6	6
Call Waiting - Custom Calling Services	3	14
Cazenovia Exchange	10	10
Central Office (Def.)	1	1
Central Office District (Def.)	1	2
Central Office Line (Def.)	1	2
Centrex Service	3	41-43
Certification for Discount - Discounted Service For Customers With Impaired Hearing or Speech	2	41-42
Changes in Rate Group	10	2

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: January 1, 2008

Section: 0 Leaf: 21
Revision: 1
Superseding Revision: 0

ADMINISTRATIVE INDEX

	<u>SECTION</u>	<u>PAGE</u>
CHARGES:Based on Period of Actual Service	2	17
Classified Directory	7	8
Collected by Hospital - Private Branch		
Exchange	3	3
Collected by Hotels - Semi-Public Branch		
Exchange Service	3	4
Construction on Private Property	8	8-10
Construction along Public Highways	8	6-8
Moves	9	1
Restoral Charges	8	5
Substitutions - Moves and Changes	9	1
Chautauqua Exchange	10	11
Classified Directory	7	8
Club (Def.)	1	2
Clymer Exchange	10	12
Coin Access Line Service (COCOTS)	4	1-3
Composition of Listings for Alphabetical Directory	7	2-5
Connection - Interconnection of Customer Provided Inside Wire	2	32-33
Connection of Customer Provided Equipment	2	8-11
Connection of Commercial Mobile Radio Service Providers to E911 Services	6	27-30
Construction Along Public Highways	8	6-8
Construction Charges	8	6-10
Construction on Private Property	8	8-10
Contractual Customer Option - Centrex Service	3	45
Convenience Fee for Payment Made Via Telephone Call	2	29
Custom Calling Local Area Signaling Service - Per Use	3	35
Custom Calling Service	3	13-20
Customer Provided Equipment Caused Service Interruptions	2	16
Customer Transfer Service	6	3
Critical Facilities Administration Service	2	39-40
Datapath Service	3	7-8

(N)

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: March 26, 2008

Section: 0 Leaf: 22
Revision: 1
Superseding Revision: 0

ADMINISTRATIVE INDEX

	<u>SECTION</u>	<u>PAGE</u>
Demarcation Point Arrangement (Def.)	1	2
Deposits by Applicant for New Residential Subdivisions	8	15
Designations - Alphabetical Directory	7	3
Digital Channel Service	11	18-20
DIALAN Service	3	9-10
Direct Inward Dialing (Def.)	1	2
Direct Inward Dialing Service	3	12-13
Directory Assistance Call Completion	6	35.2 (N)
Directory Assistance Service	6	17
Directory Listings	7	1-14
Discount in Hard-of-Hearing Handset Charges	2	41
Discount in Terminal Equipment Charges	2	41
Discount in Toll and Leased Circuit Charges	2	41
Discounted Service for Customers with Impaired Hearing or Speech	2	41-42
Domestic Establishment (Def.)	1	2
Ellington Exchange	10	13
Enhanced Centrex	3	41-49
Enhanced Custom Calling Services	3	21-33
Exchange (Def.)	1	2
Exchange Access Line (Def.)	1	3
Exchange Access Service Rate	10	2-6
Exchange Service (Def.)	1	2
Exchange Showing Localities Served	10	37-41
Explanation of Terms	1	1-7
Flat Rate Service (Def.)	1	3
Flexible Pricing Plan - Types of Rates and Charges	2	4
Foreign Central Office (Def.)	1	3
Foreign Exchange Service and Mileage	5	4-9
Foreign Exchange Line Mileage - Adjacent Exchanges	5	5-6
Foreign Exchange Line Mileage - Non-adjacent Exchanges	5	5-6
Free Listings - Type of Listings	7	7
Frewsburg Exchange	10	14-15
Fulton Exchange	10	16-17

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 23
Revision: 0
Superseding Revision:

ADMINISTRATIVE INDEX

	<u>SECTION</u>	<u>PAGE</u>
General Rules and Regulations	2	1-48
Gerry Exchange	10	18
Health Care Providers Support Program	2	46-47
Hospitals (Def.)	1	3
Hotel (Def.)	1	3
Indented Listings and Captions - Alphabetical Directory	7	5
Index to Exchanges and Exchange Group Destination	10	1
Individual and Party Line Service	3	1
Individual Line - Business	3	1
Individual Line or PBX Service	3	2-3
Individual Line - Residence	3	1
Individual, Party and Private Branch Exchange Service	3	1-53
Installation Charges - Non-recurring Service Charges	8	1-4
Installment Payment Plan	2	43
Inter-Company Foreign Exchange Service	5	6-7
Intercept Line	5	12
Intercept Line (Def.)	1	3
Interconnection of Customer Provided Inside Wire	2	32-33
Interconnection of Subscriber Provided Instruments	2	31-32
Interexchange Channel - Program Transmission Service and Mileage	5	13
Intra-Company Foreign Exchange Service	5	5-6
IntraLATA Toll Message Telecommunications Service	12	1-40
ISDN - BRA	11	1-17
ISDN - PRA	11	21-28
Jamestown Exchange	10	19-20
Kennedy Exchange	10	21
Lakewood Exchange	10	22-23
Leased Line (Def.)	1	4
Leased Line Mileage	5	9-11
Liability	2	12-16
Liability of Subscriber for Loss or Damage to Equipment	2	12
Liability of Subscriber Utilizing Customer Provided Equipment	2	16

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: July 1, 2012

Section: 0 Leaf: 24
Revision: 1
Superseding Revision: 0

ADMINISTRATIVE INDEX

	<u>SECTION</u>	<u>PAGE</u>	
Liability of Telephone Company for Directory Errors	2	12-14	
Liability of Telephone Company for Errors, etc.	2	12	
Liability of Telephone Company for Service Interruptions	2	14-15	
Liability of Telephone Company to Subscriber Utilizing Customer Provided Equipment	2	16	
Lifeline Telephone Service	3	37-39	
Line Charge - Non-Recurring Service Charges	8	2-3	
--	--	--	D
Listing (Def.)	1	4	
Local Call (Def.)	1	4	
Local Calling Area (Def.)	1	4	
Local Exchange Schedule	10	1-41	
Local Exchange Schedule - Rate Table	10	2-6	
Local Message (Def.)	1	4	
Local Service (Def.)	1	4	
Locality Mileage	5	2-3	
Locality Rate (Def.)	1	4	
Manlius Exchange	10	24	
Marcellus Exchange	10	25-26	
Message Rate Service (Def.)	1	4	
Method of Measurement - Foreign Exchange Service and Mileage	5	4-9	
Mileage	5	1-16	
Mileage on Lines Between Subscriber Locations	5	9-12	
Mileage Rates - Program Transmission Service and Mileage	5	13	
Mileage Rates and Regulations	5	9-12	

Issued by: Vice President, Little Rock, Arkansas

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 25
Revision: 0
Superseding Revision:

ADMINISTRATIVE INDEX

	<u>SECTION</u>	<u>PAGE</u>
Mileage Services Between Exchanges	5	11-12
Mileage Services Within Exchange and on the Customers Premise	5	9
Mileage Services Within an Exchange but off the Customers Premise	5	9
Minimum Charges	2	17-18
Miscellaneous Services	6	1-36
Moves and Changes	9	1
Multiple Bill Charges	6	4
Munnsville Exchange	10	27
National and Reverse Directory Assistance	6	16
Non-Published Service - Directory Listings	7	8-10
Non-Recurring Service, Restoral and Construction Charges	8	1-4
Normal Central Office (Def.)	1	5
Number Changes at the Customer's Request	7	10
Obligations of Telephone Company	2	12
Panama Exchange	10	28
Party Line Service	3	1
Payment, Advance	2	18-21
Payments and Termination of Service	2	18-29
Payment of Charges - Payment and Termination of Service	2	21-22
PBX (Def.)	1	5
Phoenix Exchange	10	29
Pole Attachments	8	15
Power Supply - Application of Rates and Charges	2	3
Preferential Telephone Number Service	7	11-12
Premise Visit Charge		
- Non-recurring Service Charges	8	4
- Maintenance Service Charge	2	11
Private Branch Exchange Service	3	2-3
Private Line (Def.)	1	5

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 26
Revision: 0
Superseding Revision:

ADMINISTRATIVE INDEX

	<u>SECTION</u>	<u>PAGE</u>
Private Line Mileage	5	9-12
Private Line Station (Def.)	1	5
Program Transmission Circuit (Def.)	1	5
Program Transmission Service and Mileage	5	13-14
Protection of Telephone Company Plant, Property and Service	2	7
Quarterly Payment Plans	2	43
Randolph Exchange	10	30
Rate Increment for Local Utility Gross Revenue Tax	10	5
<u>RATES:</u>		
Automatic Ringdown	6	5
Charge Listings	7	7
Customer Transfer	6	3
Exchange Access - Rate Groups and Exchanges	10	2-6
Locality Mileage	5	2-3
Non Published Service	7	9-10
Packaged Services - Custom Calling Services	3	18
Program Transmission Service and Mileage	5	13-14
Toll Substitute Service Charges	5	15
<u>RATES AND CHARGES:</u>		
Centrex Service	3	43.45
Direct Inward Dialing Service	3	13
Private Branch Exchange Service	3	2
Semi-Public Branch Exchange Service	3	4
Tel-Touch Calling Service	6	1
Types of Rates and Charges - General Rules and Regulations	2	1-4

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 27
Revision: 0
Superseding Revision:

ADMINISTRATIVE INDEX

	<u>SECTION</u>	<u>PAGE</u>
Rates and Surcharges Which Shall be Charged Guests, Patrons and Tenants of Hotel, Motels, Apartment Houses and Clubs	3	4-5
Reference Listings	7	6
REGULATIONS: Classified Directory	7	8
Connection of Customer Provided Equipment	2	8-11
Customer Transfer	6	3
Direct Inward Dialing Service	3	12-13
Flexible Pricing Plan	2	4
Foreign Exchange Service and Mileage	5	4
Interconnection of Customer Provided Inside Wire	2	32-33
Interconnection of Subscriber Provided Inst	2	31-32
Non-Published Service	7	8-10
Program Transmission Service & Mileage	5	13-14
Semi-Public Branch Exchange Service	3	6
Service Connection Charges	8	1
Relay Service (New York)	6	12-13
Remote Call Forwarding	3	50-51
Resale of Service (Def.)	1	5
Resale and Sharing of Service	2	4-7
Revenue Local Tax	10	5

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: August 26, 2006

Section: 0 Leaf: 28
Revision: 0
Superseding Revision:

ADMINISTRATIVE INDEX

		<u>SECTION</u>	<u>PAGE</u>
Residence Service - Composition of Listings	7	3	
Responsibility for Local and Toll Message Charge - Payments and Termination of Service		2	21
Responsibility of Applicant - Underground Extensions for New Residential Subdivisions		8	14-15
Responsibility of Telephone Company - Underground Extensions for New Residential Subdivisions		8	14
Responsibility of Telephone Company - Use of Service and Facilities		2	10
Restoral Charges		8	5
Retained Number Service		6	18
Rooming House (Def.)		1	5
Rotary Hunting Service (Def.)		1	5
Same Building (Def.)	1	6	
Same Premise (Def.)		1	6
Schedule of Charges - Service Connection Charges		8	1
Schools and Libraries Discount Program		2	48
Semi-Public Branch Exchange Service		3	3-6
Service Charges - Dishonored Checks		2	23
Service Connection Charges - Non-recurring Service Charges		8	1-4
Service Connection Charges - Touch Tone Calling Svc.		6	1-2
Service Furnished Under Flexible Pricing Plan	2	4	
Service Order Charge - Non-recurring Service Charges		8	1-4
Serving Central Office (Def.)		1	6
Setting Up Charges - Program Transmission Service and Mileage		5	14
Sharing of Service (Def.)		1	6
Shortsville Exchange		10	31
Simplified Message Desk Interface Service		6	9-11
Sinclairville Exchange		10	32
Special Arrangements		2	30
Special Charges - Application of Rates and Charges	2	6	
Special Equipment for Hearing or Speech Impaired Customers		6	7 - 8
Station Message Detail Recording (SMDR)		3	48-49
Steamburg Exchange Schedule		10	33-34

PSC NO.: 1 TELEPHONE
Windstream New York, Inc.
Initial Effective Date: April 16, 2007

Section: 0 Leaf: 29
Revision: 1
Superseding Revision: 0

ADMINISTRATIVE INDEX

	<u>SECTION</u>	<u>PAGE</u>
Stedman Exchange Schedule	10	35
Suspension (Def.)	1	6
Suspension and Termination for Nonpayment	2	23-27
Switchboard (Def.)	1	6
Telecommunications Service Priority	2	34-38
Telephone Call (Def.)	1	7
Telephone Number Changes	2	16
Telephone Numbers-Alphabetical Directory	7	5
Tel-Touch Calling Service	6	1-2
Termination (Def.)	1	7
Termination by Notice	2	28
Termination for Cause other Than Non-Payment	2	27-28
Termination of Service (Def.)	1	7
Tie Line (Def.).	1	7
Tie Line Mileage	5	9
Toll Blocking - Custom Calling Services	3	17
Toll Call (Def.)	1	7
Toll Substitute Service Charges	5	15
Trunk Line (Def.)	1	7
Trunk Lines - Private Branch Exchange Service	3	2-3
Trunk Lines - Semi-Public Branch Exchange Service	3	4
Types of Listings - Alphabetical Directory	7	5-6
Underground Extensions for New Residential Subdivisions	8	10-13
Universal Emergency Service Number - "9-1-1"	6	19.26
Use and Ownership of Directories and Unauthorized Attachments	2	8
Use and Ownership of Equipment	2	8
Use of Service and Facilities	2	4-11
Vacation Rate Service	6	35.1 (N)
Waiver of Nonrecurring Charges for Military Personnel	8	17
West Winfield Exchange	10	36

Issued by: Vice President, Little Rock, Arkansas