

PSC NO: 18 TELEPHONE
Frontier Communications of Seneca Gorham, Inc.
Effective Date: April 12, 2015

Leaf: 1
Revision: 0
Superseding Revision:

FRONTIER COMMUNICATIONS OF SENECA GORHAM, INC.

GENERAL CUSTOMER SERVICES TARIFF IN THE STATE OF NEW YORK

INCLUDING REGULATED RATES AND REGULATIONS,

Frontier Communications of Seneca Gorham, Inc. PSC No. 18 supersedes Frontier Communications of Seneca Gorham, Inc. PSC No. 15 in its entirety.

Pricing and Tariff Manager, 21 West Ave, Spencerport, NY 14559

PSC NO: 18 TELEPHONE
Frontier Communications of Seneca Gorham, Inc.
Effective Date: April 12, 2015

Leaf: 2
Revision: 0
Superseding Revision:

Contacting the Public Service Commission

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York State Department of Public Service by phone, online or by mail.

1. By Phone:

Helpline (for complaints/inquiries):
1-800-342-3377 for Continental United States or,
1-800-662-1220 for Hearing/Speech Impaired: TDD or,
518-472-8502 for fax

2. Online:

<http://www.dps.ny.gov/complaints.html> or,

3. By Mail:

NYS Department of Public Service
Office of Consumer Services
3 Empire State Plaza
Albany, NY 12223-1350

PSC NO: 18 TELEPHONE
Frontier Communications of Seneca Gorham, Inc.
Effective Date: April 12, 2015

Leaf: 3
Revision: 0
Superseding Revision:

TABLE OF CONTENTS

Contacting the Public Service Commission2

Table of Contents3

Symbols.....4

Section 1 – Basic Local Service..... 1-1

Section 2 – Service Charges..... 2-1

Section 3 – Directory Listings 3-1

Section 4 – Mileage Charges 4-1

Section 5 – Emergency Reporting Services 5-1

Section 6 – Miscellaneous Services 6-1

Section 7 – Local Exchange Service Taxes and Surcharges..... 7-1

Section 8 – Public Access Line Service 8-1

Section 9 – General Regulations 9-1

PSC NO: 18 TELEPHONE
Frontier Communications of Seneca Gorham, Inc.
Effective Date: April 12, 2015

Leaf: 4
Revision: 0
Superseding Revision:

EXPLANATION OF SYMBOLS AND ABBREVIATIONS

- (C) To signify changed regulation
- (D) To signify a discontinued rate or regulation
- (I) To signify increased rate
- (L) To signify matter relocated without change
- (N) To signify a new rate or regulation
- (R) To signify reduced rate
- (T) To signify a change in text but no change in rate or regulation
- (M) To signify a move in the location of text
- (Z) To signify a correction