

TC Systems, Inc.
P.S.C. No. 6 -- Telephone
Local Exchange Services
Effective Date: December 30, 2015

Section 11
Leaf No. 1
Revision: 1
Superseding Revision: 0

SECTION 11 – PRIMEXPRESS NETWORK SERVICE^{1,2}

(C)

11.1 General

PrimeXpress Network Service provides dedicated connections from an end user's premises to Business Calling Service and to services provided by interexchange carriers that have interconnected to the Company's switch. PrimeXpress Network Service is delivered to the Customer premise at a DS1 (1.544 Mbps) rate. A PrimeXpress facility may be provided as a stand-alone service or provisioned over an existing or new AT&T ACCU-Ring DS3 facility or Ultravailable Ring (UVN) facility. PrimeXpress Network Service is available in one, two or three-year term commitments.

The Customer may opt to utilize PrimeXpress Network Service for outgoing calls only (DOD), incoming calls only (DID) or a combination of both inbound and outbound calls. When the Customer elects to utilize PrimeXpress Network Service for both inbound and outbound calls, they may choose Combo service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an End User behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

PrimeXpress Network Service trunks configured for Inbound and Outbound calling functionality that, upon detection by The Company, exceeds 90% utilization for inbound calling will be subject to the rates, terms and conditions for the PrimeXpress High Volume Inbound Calling option, PrimeConnect.

Customers who terminate a term commitment for a stand-alone PrimeXpress facility and purchase a PrimeXpress facility provisioned on a new or existing AT&T ACCU-Ring or Ultravailable Ring (UVN) facility for a term equal or greater to the time remaining on their current PrimeXpress term commitment will not be liable for early termination charges.

¹ Effective December 30, 2015, this service is no longer available to new customers or for contract renewals.

(N)

² Effective June 1, 2016, existing customers with this service may retain their existing service, but may not conduct moves, adds or changes to the service on or after June 1, 2016. Existing customers with services provided under an unexpired contract will continue to receive the service pursuant to the terms and conditions of their contract until their current contract term expires. Upon expiration of such customer's contract, AT&T will provide the service on a month-to-month basis, subject to the limitations on moves, adds, and changes described above.

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SECTION 11 – PRIMEXPRESS NETWORK SERVICE

11.2 PrimeXpress High Volume Inbound Calling Option: PrimeConnect

Digital PrimeXpress Network Service can be configured to support high volumes of inbound calling. PrimeConnect is the High Volume Inbound Calling option that: 1) supports a maximum of two rate centers per DS1 facility or T1 trunk, 24 DSOs, within the Company designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 MOU per month. The Customer will be charged rates for PrimeConnect Service as described in the Price List. The Company reserves the right to audit the Customer's PrimeXpress usage for the above conditions. (T)

The Customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the Company network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the Customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the Customer to increase the number of PrimeConnect trunks to satisfy the call completion criteria listed above. (T)

A. PrimeConnect Customer Access Requirements:

PrimeConnect supports inbound calling only, and does not include outbound calls to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The Customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N = 2-9) or other special service codes that may be created, or
- Calls to 0 and 00

B. PrimeConnect is intended solely for the purposes of providing local and intraLATA non-toll access into a Customer's location. In the event that local and intraLATA non-toll calls placed into a Customer's location become subject to additional charges imposed by connecting carriers or by regulation, the Company reserves the right to modify the facility rate charges for traffic into the location upon 30 days written notice to the Customer. The Customer has the option to accept the rate change(s) or terminate the contract without penalty, unless specifically bound to specific commitments associated with capital recovery, special construction, or other issues written into the Customer's contract or agreement with the Company over and above the normal terms and conditions of the contract or agreement.

11.3 Features

The following features are available with PrimeXpress Network Service, and the descriptions of the features are found in Section 6.1.

- Incoming Call Redirect (ICR)

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SECTION 11 – PRIMEXPRESS NETWORK SERVICE

11.4 Rates

PrimeXpress ConnectionNYC, Albany, Buffalo, Syracuse and Rochester Areas

(T)

Trunks (Minimum 24)	Non-Recurring		Month to Month ¹		
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	
DOD/COMBO	\$0	\$2000	\$0	\$3200	(C)
DID TRUNKS	\$0	\$2000	\$0	\$3200	
DID/DOD TRUNKS	\$0	\$2000	\$0	\$3200	(C)

Monthly Recurring - Term Commitments

PrimeXpress Connection Trunks (Minimum 24)	1 Year		2 Year		3 Year		
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	
DOD/COMBO	\$0	\$2000	\$0	\$2000	\$0	\$2000	(C)
DID TRUNKS	\$0	\$2800	\$0	\$2800	\$0	\$2800	
DID/DOD TRUNKS	\$0	\$2800	\$0	\$2800	\$0	\$2800	(C)

DID NUMBERS

Monthly Recurring

	<u>Min.</u>	<u>Max.</u>	
First block of 20 numbers:	\$0	\$20.00	(C)
Additional block of 10 numbers:	\$0	\$10.00	(C)

Rochester Area

Flat Rate Option

(T)

Monthly Recurring - Term Commitments

PrimeXpress Connection Trunks (Minimum 24)	1 Year		2 Year		3 Year		
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	
DOD/COMBO	\$0	\$4950	\$0	\$4950	\$0	\$4950	(C)
DID TRUNKS	\$0	\$5910	\$0	\$5910	\$0	\$5910	
DID/DOD TRUNKS	\$0	\$5910	\$0	\$5910	\$0	\$5910	(C)

DID NUMBERS

Monthly Recurring

	<u>Min.</u>	<u>Max.</u>	
First block of 20 numbers:	\$0	\$20.00	
Additional block of 10 numbers:	\$0	\$10.00	(C)

¹ Month to Month rates are only available to current PrimeXpress customers having the service as of May 6, 1999.

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SECTION 11 – PRIMEXPRESS NETWORK SERVICE

11.4 Rates (Cont'd)

PrimeXpress on ACCU-Ring (Transport Excluded)

NYC, Albany, Buffalo, Syracuse and Rochester Areas (T)

Trunks (Minimum 24)	Non-Recurring	
	<u>Min.</u>	<u>Max.</u>
DOD/COMBO	\$0	\$2000
DID TRUNKS	\$0	\$2000
DID/DOD TRUNKS	\$0	\$2000

Monthly Recurring - Term Commitments

PrimeXpress Connection Trunks (Minimum 24)	1 Year		2 Year		3 Year		
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	
DOD/COMBO	\$0	\$1850	\$0	\$1850	\$0	\$1850	(C)
DID TRUNKS	\$0	\$2650	\$0	\$2650	\$0	\$2650	
DID/DOD TRUNKS	\$0	\$2650	\$0	\$2650	\$0	\$2650	(C)

Incoming Call Redirect Option

	Non-Recurring		Monthly Recurring	
	<u>Min./Max.</u>		<u>Min./Max.</u>	
Per T1	\$125 - \$940	Per T1	\$40 - \$315	(C)
Per Change Charge	\$ 40 - \$315			(C)

PRIMECONNECT HIGH VOLUME INBOUND CALLING OPTION

NYC, Albany, Buffalo, Syracuse, and Rochester Areas

Non-Recurring: Min. \$100 Max. \$2500

	<u>Min.</u>	<u>Max.</u>	
Month to Month	\$100	\$5250	(C)
1 Year	\$100	\$2990	
2 Year	\$100	\$2990	
3 Year	\$100	\$2990	(C)