Received: 11/03/2015 Status: EFFECTIVE Effective Date: 12/02/2015

Fibertech Facilities Corp. P.S.C. No. 1 – Telephone Effective Date: December 2, 2015 Section No. 6 Leaf No. 1 Revision: O Superseding Revision:

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Received: 11/03/2015 Status: EFFECTIVE Effective Date: 12/02/2015

> Fibertech Facilities Corp. P.S.C. No. 1 – Telephone Effective Date: December 2, 2015

Revision: O

Superseding Revision:

Section No. 6

Leaf No. 2

Section 6 – LOCAL EXCHANGE SERVICE

6.1 GENERAL

Scope 6.1.1

- 6.1.1.A Local exchange service provides a Customer with a telephonic connection and telephone number address public switched unique on the telecommunications network. Each local exchange service enables users to:
 - 6.1.1.A.1 receive stations calls from other on the public switched telecommunications network:
 - 6.1.1.A.2 access other services offered by the Company as set forth in this tariff;
 - 6.1.1.A.3 access (at no additional charge) the Company's business office for service related assistance;
 - 6.1.1.A.4 access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
 - 6.1.1.A.5 access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and/or State tariffs, or which maintain other types of traffic exchange arrangements with the Company.
- 6.1.1.B Each local exchange service is available on a 'Full' service basis, whereby service is delivered to a demarcation/connection block at the customer's premise.

Issued By:

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Status: EFFECTIVE Effective Date: 12/02/2015 Received: 11/03/2015

> Fibertech Facilities Corp. P.S.C. No. 1 – Telephone Effective Date: December 2, 2015

Leaf No. 3 Revision: O

Section No. 6

Superseding Revision:

Section 6 – LOCAL EXCHANGE SERVICE

6.1 **GENERAL** (Cont'd)

Service Categories 6.1.2

6.1.2.A Standard Local Loop Service

| | Non-Recurring Charges- Per Line | Monthly Recurring Charges | |
|--------------------------|--------------------------------------|---------------------------|----|
| First Line Additional | \$ 35.00-\$45.00 \$ 30.00-\$40.00 | \$ 40.00-\$50.00 | |
| 6.1.2.B | Directory Listings | Minimum Maximu | 11 |

| | Per Number Requested | <u>Minimum</u> \$ 1.00 | <u>Maximum</u> \$ 2.00 |
|---------|-------------------------|---------------------------|------------------------|
| 6.1.2.C | Directory Assistance | 3.51 | |
| | Each Additional Listing | \$ 2.00 | \$ 3.00 |
| | First Listing | \$ 1.50 | \$ 2.50 |

Issued By: David Mayer

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Received: 11/03/2015 Status: EFFECTIVE Effective Date: 12/02/2015

> Fibertech Facilities Corp. P.S.C. No. 1 – Telephone

Effective Date: December 2, 2015

Section No. 6 Leaf No. 4 Revision: O Superseding Revision:

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6.1 **GENERAL** (Cont'd)

- Standard Local Loop Service 6.1.3
 - Standard local loop service provides the physical connection between the 6.1.3.A Customer's premise and the Company's local switching facilities. Standard local loop service provides a Customer with 64 kbps access to the following telecommunications services:
 - 6.1.3.A.1 dial tone line services:
 - 6.1.3.A.2 local usage services;
 - 6.1.3.A.3 access to all available long distance carriers;
 - 6.1.3.A.4 touch-tone service;
 - 6.1.3.A.5 white pages listing;
 - 6.1.3.A.6 E911 service;
 - 6.1.3.A.7 local directory assistance service; and
 - 6.1.3.A.8 telecommunications relay service.
 - 6.1.3.B An installation charge will apply for connection of the local loop to the Company's switching facilities.

Issued By: David Mayer

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Received: 11/03/2015 Status: EFFECTIVE Effective Date: 12/02/2015

> Fibertech Facilities Corp. P.S.C. No. 1 – Telephone

Effective Date: December 2, 2015

Section No. 6 Leaf No. 5 Revision: O Superseding Revision:

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6.1 **GENERAL** (Cont'd)

6.1.4 **Directory Listings**

For each Customer of Company-provided local exchange services, the Company shall, upon customer request, arrange for the listing of the Customer's main billing telephone number in the directories published by the dominant local exchange carrier in the area at no additional charge.

6.1.5 **Directory Assistance**

- 6.1.5.A Customers and Users of the Company's calling services may obtain directory assistance in determining telephone numbers within New York by calling the Directory Assistance operator.
- 6.1.5.B A credit will be given for calls to Directory Assistance when:
 - 6.1.5.B.1 the Customer experiences poor transmission or is cut-off during the call;
 - 6.1.5.B.2 the Customer is given an incorrect telephone number; or the Customer inadvertently misdials an incorrect Directory Assistance NPA.
 - 6.1.5.B.3 To receive a credit, the customer must notify the Company Business Office of the problem experienced.

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