

RCLEC, INC.
P.S.C. No. 5 – Access Services Tariff

Effective Date: December 21, 2016

Section 6
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Revision No. 0
Superseding Rev. No.:

ACCESS SERVICES

SECTION 6 – ADDITIONAL ENGINEERING, ADDITIONAL LABOR AND MISCELLANEOUS SERVICES

6.1 General

In this section, normally scheduled working hours are an employee's scheduled work period in any given calendar day (e.g., 8:00 a.m. to 5:00 p.m.) for the application of rates based on working hours.

6.2 Additional Engineering

Additional Engineering will be provided by the Company at the request of the Customer only when:

- A Customer requests additional technical information.

The Company will notify the Customer that additional engineering charges, as set forth in Section 6 following, will apply before any additional engineering is undertaken.

6.3 Additional Labor

Additional labor is that labor requested by the Customer on a given service and agreed to by the Company as set for in 6.3.1 through 6.3.5 following. The Company will notify the Customer that additional labor charges as set forth in Section 6 following will apply before any additional labor is undertaken.

6.3.1 Overtime Installation

Overtime installation is that Company installation effort outside of normally scheduled working hours.

6.3.2 Overtime Repair

Overtime repair is that Company maintenance effort performed outside of normally scheduled working hours.

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John Marlow, CEO
20 Davis Drive
Belmont, CA 94002

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MISCELLANEOUS SERVICES (CONT'D)

6.3 Additional Labor (Cont'd)

6.3.3 Stand by

Stand by includes all time in excess of one-half (1/2) hour during which Company personnel stand by to make cooperative tests with a Customer to verify facility repair on a given service.

6.3.4 Testing and Maintenance with Other Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies, which are in addition to normal effort required to test, maintain or repair facilities provided solely by the Company.

6.4 Other Labor

Other labor is that additional labor not included in 6.3.1 through 6.3.4 preceding and labor incurred to accommodate a specific Customer request that involves only labor which is not covered by any other section of this tariff.

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6.5 Toll Free 8YY Data Base Access Service

800 Service is a generic term for access services associated with toll free numbers. 800 Service, which is available to all customers, is an originating offering which provides a carrier identification function for numbers using toll free service access codes (SACs) (e.g., 800 or 888- NXX-XXXX). The carrier identification function is performed using queries which are routed using the Company network to a Service Control Point (SCP). Any dial around compensation relating to pay telephones will be billed in accordance to procedures and rates proscribed by the Federal Communications Commission. The Company reserves the right to bill the users of its toll free service for any dial around compensation costs the Company may incur. In the event where no carrier identification code is available with the call information, the service provider of the POTS routable number will be invoiced for any service provided by the Company.

6.5.1 Customer Identification Charge

The 800 Data Base Access Service Customer Identification applies for the identification of the appropriate Customer. The charge is assessed to the Customer per query.

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